

Public Access: Terms of use

When using the online Public Access register you agree to be bound by the council's [terms of use](#) together with these specific online planning register (Public Access) terms of use.

Personal security, data protection and availability of documents online

It is an accepted principle of the planning process that it should be open and transparent. For this reason, and in accordance with national guidance on best practice, the council will try to make as much information as possible available.

All comments and letters received on planning and tree work applications are open to public inspection and may be repeated in public documents. They will be published on our online planning register as part of the application file. If the application is referred to a committee for decision it may be published within the [committee pages](#) of our website.

Comments will be included in the case officer's report and you should only include information that you are happy to be made available over the internet (which means your information will be available worldwide).

In the event of a planning appeal your comments may be published by the Planning Inspectorate on their website at www.planningportal.gov.uk/pcs.

In following the council's [data protection policy](#) the following procedures are followed for publishing documents online.

General correspondence (includes letters of representation) - private individuals

We publish the sender's address but mask out the sender's name, personal signatures, personal email addresses and personal telephone and mobile numbers before documents are published online. We will also mask out any sensitive personal data, such as medical circumstances, dates of birth etc.

Applicants

Applicants' names and addresses are published because they form part of the statutory planning register. We mask personal signatures, personal email addresses and personal telephone numbers before documents are published online.

Business letters

We mask signatures only.

We publish many documents as part of the planning process, and human error can occur and we may miss something.

If you notice something that causes you concern, please email applicationsupport@cambridge.gov.uk, noting the application reference and document details, and we will do our best to resolve the matter.

Use of the online register for professional and historical research

The council is aware that many users of the online planning register do so in a professional capacity or because they are researching planning histories. The online planning history contained within the site at present is incomplete and must not be used as a substitute for carrying out a formal land charge search. No responsibility will be taken for any errors or omissions in the planning history information obtained from the online planning register.

Similarly, the information contained within the online planning register does not constitute in any way a formal notification of a planning decision, and as such any actions taken as a result of information displayed on the site are undertaken entirely at the viewer's own risk.

- Planning application decision notices from the early 1960s are available online.
- Full documentation associated with planning applications for the years 2005 onwards are available to view online.
- Documents for the period 2000 to 2005 can be made available online on request, although turnaround time is subject to availability of resources. Please email applicationsupport@cambridge.gov.uk.
- Historic applications between 1963 and 2000 are available on CD and microfiche to view in person at our customer service centre.

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Gazetteer - address data)***

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