

Council Structure & Services - what we do

The Council's turnover is c.£140million each year. The range of services provided is very varied and complex. Increasing levels of partnership working, an ongoing drive for greater efficiency (for instance through shared services) and more focus on good customer service mean that we are starting to develop new models for service delivery that will drive change and different ways of working.

In addition to the traditional district council services, the City Council provides or commissions a comprehensive range of leisure and arts and community development activities. These include: swimming pools and sports facilities; the Corn Exchange (a regional entertainment venue); an internationally renowned Folk Festival; a number of free open air events in our parks and open spaces; and a range of community centres. From April 2015 these activities will be provided by a new cultural trust called Cambridge Live.

The Council allocates discretionary grants each year to enable the voluntary and not-for-profit sector in the City to improve the social, economic, environmental and cultural well being of City residents. The Council takes its role as community leader seriously and is committed to listening and responding to the concerns of local people expressed through a range of initiatives designed to consult and involve them in what the Council does.

The Council employs around 950 staff across the following departments, based at various locations across the City. These are:

- **Customer & Community** is responsible for arts and recreation, city homes, community development, estates and facilities, housing strategy and revenue and benefits.
- **Environment** is responsible for planning, refuse and environment, streets and open spaces, tourism and city centre management and specialist services including car parks and bereavement services.
- **Business Transformation** is responsible for accountancy, human resources, ICT, internal audit, legal, property and customer services.
- **Corporate Strategy** is responsible for sustainable city policies, partnerships, performance management and transparency, equalities, corporate marketing and communications, committee services, electoral and mayoral services.