

Many thanks for your interest in completing our Food shopping around Arbury Court survey. Once you have completed the survey, please return it to our Customer Service Centre in person or via post at the following address:

**Communications Team, Customer Service Centre, Mandela House, 4 Regent Street, Cambridge, CB2 1BY.**

The survey closes on Sunday 18 January 2026. Any responses received after this date will not be considered.

For any further assistance, email us at [northcambridge@cambridge.gov.uk](mailto:northcambridge@cambridge.gov.uk).

You can also call our Customer Service Centre and ask for the Communications Team on 01223457000 (open Monday to Friday, 9am to 5.15pm).

## **Background information**

We want to hear about grocery shopping habits for people living around Arbury Court.

You may be aware that we are planning to take down existing homes and commercial premises at Arbury Court and replace them with:

- over 100 new council homes
- over 100 new private homes
- new commercial units
- new community facilities including the library
- new park and play area

In recent consultations about these plans, we heard that residents value the services offered at Arbury Court, and expressed strong support for existing traders who should be supported through any change. We have committed to ensuring new commercial units will be built for the existing Arbury Court traders to move into.

However, we also heard that residents would like to see a more affordable and diverse range of shops as well as what's currently on offer. To help us respond to this feedback, we want to better understand what else people would like to see at Arbury Court, to help inform our plans.

We are primarily looking for responses from residents living within two miles of these estates.

Information gathered will be published in the form of a report and feed into the evolving proposals for Arbury Court.

## **Personal data**

We will submit your input to Cambridge City Council's online participation platform. If you want to receive updates relevant to your input by email, please fill out the following fields on this page and we will create an account for you. Your data will not be public and will only be used by Cambridge City Council. If you do not agree for us to use your personal data in this way, you can leave them empty.

**First name(s)** (optional)

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**Last name** (optional)

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**Email address** (optional)

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By checking this box I consent to my data being used to create an account on Cambridge City Council's participation platform.

**1. How many people live in your household?**

Household size helps interpret weekly spend and shopping frequency.

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**2. How many 0-18 year-olds live in your household?**

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**3. How many 18-65 year-olds live in your household?**

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**4. How many people over the age of 65 live in your household?**

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**5. About how much does your household spend on food and groceries in a typical week?**

If you're unsure, please give your best estimate.

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**6. How often do you do your main grocery shop?**

Select the option that best reflects your usual pattern.

*\*Only choose one option.*

- |                               |  |
|-------------------------------|--|
| <input type="radio"/> Daily   | <input type="radio"/> 2-3 times per week |
| <input type="radio"/> Weekly  | <input type="radio"/> Fortnightly        |
| <input type="radio"/> Monthly | <input type="radio"/> Other              |

**If 'Other', please specify**

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**7. How do you usually do your main grocery shop?**

Select the option that best reflects your usual pattern.

*\*Only choose one option.*

- In-store
- Delivery
- Click and collect

**8. If you shop in store, how do you usually get there?**

Select the option that best reflects your usual pattern.

*\*Only choose one option.*

- |   |  |
|---|--|
| <input type="radio"/> Walk                            | <input type="radio"/> Cycle or e-scooter   |
| <input type="radio"/> Bus                             | <input type="radio"/> Car (drive myself)   |
| <input type="radio"/> Passenger in someone else's car | <input type="radio"/> Taxi or private hire |
| <input type="radio"/> Other                           |  |

**If 'Other', please specify**

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**9. Where do you do your main grocery shop most often?**

Select the option that best reflects your usual pattern.

*\*Only choose one option.*

- |   |   |
|---|---|
| <input type="radio"/> Budgens, Arbury Court                         | <input type="radio"/> Al Noor Grocers, Arbury Road        |
| <input type="radio"/> ALDI, Histon Rd                               | <input type="radio"/> Co-op Food, Chesterton Road         |
| <input type="radio"/> Co-op Food, Histon Rd                         | <input type="radio"/> Iceland Foods, Histon Rd            |
| <input type="radio"/> Iqbro Halal Grocers, Histon Road              | <input type="radio"/> J&M Oriental Supermarket, Histon Rd |
| <input type="radio"/> Les Ward Greengrocers & Florist, Arbury Court | <input type="radio"/> Sainsbury, Coldham's Lane           |
| <input type="radio"/> Tesco Express, Campkin Road                   | <input type="radio"/> Tesco Express, Milton Road          |
| <input type="radio"/> Tesco Express, Unwin Square                   | <input type="radio"/> Tesco, Milton                       |
| <input type="radio"/> Tesco, Newmarket Road                         | <input type="radio"/> The Art of Meat, Arbury Court       |
| <input type="radio"/> Waitrose, Trumpington                         | <input type="radio"/> Other                               |

**If 'Other', please specify**

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**10. Do you top-up your shop anywhere else in a typical week?**

*\*Only choose one option.*

- Yes
- No

**11. Where do you top-up your shop in a typical week?**

*\*Choose as many as you like*

- |   |   |
|---|---|
| <input type="checkbox"/> Convenience stores                         | <input type="checkbox"/> Other supermarkets                     |
| <input type="checkbox"/> Local butcher                              | <input type="checkbox"/> Local baker                            |
| <input type="checkbox"/> Local greengrocer/fruit & veg              | <input type="checkbox"/> International/halal/specialist grocers |
| <input type="checkbox"/> Markets or stalls                          | <input type="checkbox"/> Online groceries                       |
| <input type="checkbox"/> Food bank/community pantry (e.g. Fairbite) | <input type="checkbox"/> Takeaways/ready-to-eat food            |
| <input type="checkbox"/> Other                                      |   |

**If 'Other', please specify**

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**12. In the last 12 months, have you ever worried that food would run out before you had money to buy more? (optional)**

*\*Only choose one option.*

- Yes  
 No

**13. In the last 12 months have you had to do any of the following to cope with a lack of money for food? (optional)**

*\*Choose as many as you like*

- |   |  |
|---|--|
| <input type="checkbox"/> Used a food bank/community pantry/other free or low-cost support | <input type="checkbox"/> Ate cheaper, less nutritious food |
| <input type="checkbox"/> Asked family/friends for food                                    | <input type="checkbox"/> Ate smaller portions              |
| <input type="checkbox"/> Skipped meals  | <input type="checkbox"/> Other                             |

**If 'Other', please specify**

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**14. What would help most with affordable shopping locally? (optional)**

*\*Choose at most 2 options*

- |   |   |
|---|---|
| <input type="checkbox"/> Lower prices for everyday essentials (for example bread, milk, eggs) | <input type="checkbox"/> More fresh, affordable fruit & vegetables                                |
| <input type="checkbox"/> Easier to reach supermarket without a car                            | <input type="checkbox"/> Better public transport to my main shop/supermarket                      |
| <input type="checkbox"/> Better online delivery access  | <input type="checkbox"/> Vouchers to help people on limited incomes buy more fruit and vegetables |
| <input type="checkbox"/> Unsure   | <input type="checkbox"/> Other  |

If 'Other', please specify

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**15. How often do you shop in the shops located within Arbury Court?**

*\*Only choose one option.*

- |                               |  |
|-------------------------------|--|
| <input type="radio"/> Daily   | <input type="radio"/> 2-3 times per week |
| <input type="radio"/> Weekly  | <input type="radio"/> Fortnightly        |
| <input type="radio"/> Monthly | <input type="radio"/> Occasionally       |
| <input type="radio"/> Never   | <input type="radio"/> Other              |

If 'Other', please specify

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**16. Which of the following describes why you shop there?**

*\*Only choose one option.*

- |  |  |
|--|--|
| <input type="radio"/> For convenience                        | <input type="radio"/> For better quality/freshness |
| <input type="radio"/> Cheaper prices                         | <input type="radio"/> To supplement a larger shop  |
| <input type="radio"/> To buy specific local/speciality items | <input type="radio"/> It's the only option nearby  |
| <input type="radio"/> Other                                  |  |

If 'Other', please specify

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**17. Do you feel the Arbury Court shops help build community in your local area?**

*\*Only choose one option.*

- Yes
- No
- Not sure

**18. What is one thing the Arbury Court shops could do to make it easier for people on a limited budget to access healthy food? (optional)**

*\*Only choose one option.*

- More affordable healthy food
- Accept vouchers
- Longer/different opening times
- Other

If 'Other', please specify

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**19. What matters most when choosing where to shop? (optional)**

*\*Choose at most 3 options*

- |  |   |
|--|---|
| <input type="checkbox"/> Low price                       | <input type="checkbox"/> Distance from home |
| <input type="checkbox"/> Healthy food options            | <input type="checkbox"/> Choice/variety     |
| <input type="checkbox"/> Cultural/religious food options | <input type="checkbox"/> Quality/freshness  |

**20. Which would most improve your access to affordable, healthy food locally?**

*\*Choose at most 3 options*

- |   |   |
|---|---|
| <input type="checkbox"/> Discount supermarket                 | <input type="checkbox"/> Large supermarket                          |
| <input type="checkbox"/> Small local supermarket              | <input type="checkbox"/> More local independent shops               |
| <input type="checkbox"/> Improvements to existing local shops | <input type="checkbox"/> No change/existing provision is sufficient |
| <input type="checkbox"/> Something else                       |   |

If 'Something else', please specify

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**About you**

**21. Are you registering on behalf of a business or a community group?**

*\*Only choose one option.*

- Business
- Community group
- None of the above

**22. Business or community group name (optional)**

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**23. Postcode**

We may use postcode information to invite you to take part in consultations that particularly affect your local area, such as consultations about children's play areas in your local park or community centres in your local area. We may also use it to help us to analyse the results of consultations, for example to find out what residents in a particular ward think about a particular proposal for the city.

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**24. Place of residence** (optional)

*\*Only choose one option.*

- |                                       |  |
|---------------------------------------|--|
| <input type="radio"/> Abbey           | <input type="radio"/> Arbury               |
| <input type="radio"/> Castle          | <input type="radio"/> Cherry Hinton        |
| <input type="radio"/> Coleridge       | <input type="radio"/> East Cambridgeshire  |
| <input type="radio"/> East Chesterton | <input type="radio"/> Fenland              |
| <input type="radio"/> Huntingdonshire | <input type="radio"/> King's Hedges        |
| <input type="radio"/> Market          | <input type="radio"/> Newnham              |
| <input type="radio"/> Petersfield     | <input type="radio"/> Queen Edith's        |
| <input type="radio"/> Romsey          | <input type="radio"/> South Cambridgeshire |
| <input type="radio"/> Trumpington     | <input type="radio"/> West Chesterton      |
| <input type="radio"/> Somewhere else  |  |

**25. Year of birth** (optional)

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**26. What is your sex as registered at birth? (please select one response from the following)**  
(optional)

We may use information about your sex to help us help us to carry out consultations to understand the needs of people of a particular sex, such as men's and women's views on night-time safety in the city. It will also help us to analyse the results of consultations, for example to find out whether there are particular issues affecting male and female homeless people and rough-sleepers in Cambridge.

*\*Only choose one option.*

- Female
- Male
- Intersex
- Prefer not to say

**27. Does your gender identity match your sex as registered at birth? (please select one response from the following)** (optional)

*\*Only choose one option.*

- Yes
- No
- Prefer not to say

**28. Which of the following describes how you think of yourself? (please select one response from the following) (optional)**

*\*Only choose one option.*

- Male
- Female
- In another way
- Prefer not to say

**29. What is your ethnic group? (optional)**

We may use information on your ethnicity to help us to carry out consultations to understand the needs of minority ethnic groups in the city. It will also help us to analyse the results of consultations to find out what residents in different ethnic groups think about a proposal for the city.

*\*Only choose one option.*

- |  |  |
|--|--|
| <input type="radio"/> Arab   | <input type="radio"/> Asian or Asian British: Bangladeshi                                      |
| <input type="radio"/> Asian or Asian British: Chinese  | <input type="radio"/> Asian or Asian British: Indian   |
| <input type="radio"/> Asian or Asian British: Pakistani  | <input type="radio"/> Asian or Asian British: Any other Asian background (please give details) |
| <input type="radio"/> Black or Black British: African  | <input type="radio"/> Black or Black British: Caribbean  |
| <input type="radio"/> Black or Black British: Any other Black background (please give details) | <input type="radio"/> Mixed: White and Asian   |
| <input type="radio"/> Mixed: White and Black African   | <input type="radio"/> Mixed: White and Black Caribbean   |
| <input type="radio"/> Mixed: Any other mixed background (please give details)                  | <input type="radio"/> White: English/ Welsh/ Scottish/ Northern Irish/ British                 |
| <input type="radio"/> White: Gypsy or Irish Traveller  | <input type="radio"/> White: Irish   |
| <input type="radio"/> White: Roma  | <input type="radio"/> White: Any other White background (please give details)                  |
| <input type="radio"/> Prefer not to say  | <input type="radio"/> Any other ethnic group (please give details)                             |

**30. If you selected 'Other' in the previous question, please tell us what your ethnic group is (optional)**

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**31. Do you currently have any physical or mental health conditions or illnesses lasting or expected to last 12 months or more? (optional)**

We may use information on any disability you may have to help us to target consultations on proposals that may particularly affect residents with a disability, such as consultations on Shopmobility or accessibility of public toilets. We may also use it to help us to carry out consultations to understand the needs of disabled people in the city, or to analyse the results of consultations, for example to find out what disabled residents think about a proposal for the city.

*\*Only choose one option.*

- Yes
- No
- Prefer not to say

**32. What is your current total annual household income, including pay, benefits, pensions and investments? (optional)**

We may use information about your household income to help us to target consultations on issues that may affect residents with particular levels of income, such as a consultation on our Council Tax Reduction scheme. It can also help us to analyse the results of consultations, for example to find out what residents with different levels of incomes think about or services or facilities.

*\*Only choose one option.*

- |  |  |
|--|--|
| <input type="radio"/> Less than £10,000    | <input type="radio"/> £10,000 to £19,999   |
| <input type="radio"/> £20,000 to £29,999   | <input type="radio"/> £30,000 to £39,999   |
| <input type="radio"/> £40,000 to £49,999   | <input type="radio"/> £50,000 to £59,999   |
| <input type="radio"/> £60,000 to £69,999   | <input type="radio"/> £70,000 to £79,999   |
| <input type="radio"/> £80,000 to £89,999   | <input type="radio"/> £90,000 to £99,999   |
| <input type="radio"/> £100,000 to £119,999 | <input type="radio"/> £120,000 to £139,999 |
| <input type="radio"/> £140,000 to £159,999 | <input type="radio"/> £160,000 to £179,999 |
| <input type="radio"/> £180,000 to £199,999 | <input type="radio"/> £200,000 or more     |
| <input type="radio"/> Prefer not to say    |  |