Many thanks for your interest in completing our Taxi licensing fees and charges 2027-28 survey.

Once you have completed the survey, please return it to our Customer Service Centre in person or via post at the following address:

Communications Team, Customer Service Centre, Mandela House, 4 Regent Street, Cambridge, CB2 1BY.

The survey closes on Sunday 13 December 2026. Any responses received after this date will not be considered.

For any further assistance, email us at communications@cambridge.gov.uk.

You can also call our Customer Service Centre and ask for the Communications Team on 01223457000 (open Monday to Friday, 9am to 5.15pm).

Background information

Cambridge City Council review the fees and charges set for Hackney Carriage (taxi) and private hire licensing in Cambridge every year, and hold a consultation on proposed changes. The council are required to consult on specific licence fees by law. However, as part of the process, the council also consults on other fees and charges related to taxi licensing.

The proposed fees and charges have taken into consideration specific officers' roles and the cost of their time involved in the issuing and processing of applications, in addition to the administration and monitoring of compliance with conditions.

Where changes to fees are indicated, these have been made with reference to the costs involved in the work required, rather than taking a standardised approach.

How fees and charges have been calculated

Under the Local Government (Miscellaneous Provisions) Act 1976, Cambridge City Council has the authority to impose specific fees for taxi and private hire licences.

No profit can be made from licence fees and the council must carry forward any surplus costs associated, but can also recover any shortages.

We need to demonstrate that the fees we charge for such licences have been set in accordance with the law and best practice.

These fees help us pay for things like issuing licenses, managing them, checking they're used properly, and enforcing the rules.

Fees need to be set, so as to avoid either a surplus or a shortfall where possible. If necessary, we can alter the fees in the coming years to achieve and maintain a correct balance.

Personal data

We will submit your input to Cambridge City Council's online participation platform. If you want to receive updates relevant to your input by email, please fill out the following fields on this page and we will create an account for you. Your data will not be public and will only be used by Cambridge City Council. If you do not agree for us to use your personal data in this way, you can leave them empty.

First name(s) (optional)

Last name (optional)

Email address (optional)

☐ By checking this box I consent to my data being used to create an account on Cambridge City Council's participation platform.

- Proposed changes for 1 April 2027 to 31 March 2028

1. **Which of the following best describes you?**

   Choose as many as you like

   ☐ Licensed driver
   ☐ Vehicle proprietor
   ☐ Member of the public

2. **Do you object to the proposed changes?**

   Only choose one option.

   ◯ Yes
   ◯ No

3. **If you object, please tell us why.** (optional)

About you

4. **Are you registering on behalf of a business or a community group?**

   Only choose one option.

   ◯ Business
   ◯ Community group
   ◯ None of the above

5. **Business or community group name** (optional)

6. Postcode

We may use postcode information to invite you to take part in consultations that particularly affect your local area, such as consultations about children's play areas in your local park or community centres in your local area. We may also use it to help us to analyse the results of consultations, for example to find out what residents in a particular ward think about a particular proposal for the city.

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7. Place of residence (optional)

**Only choose one option.*

- ◯ Abbey
- ◯ Castle
- ◯ Coleridge
- ◯ East Chesterton
- ◯ Huntingdonshire
- ◯ Market
- ◯ Petersfield
- ◯ Romsey
- ◯ Trumpington
- ◯ Somewhere else
- ◯ Arbury
- ◯ Cherry Hinton
- ◯ East Cambridgeshire
- ◯ Fenland
- ◯ King's Hedges
- ◯ Newnham
- ◯ Queen Edith's
- ◯ South Cambridgeshire
- ◯ West Chesterton

8. Year of birth (optional)

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9. What is your sex as registered at birth? (please select one response from the following) (optional)

We may use information about your sex to help us help us to carry out consultations to understand the needs of people of a particular sex, such as men's and women's views on night-time safety in the city. It will also help us to analyse the results of consultations, for example to find out whether there are particular issues affecting male and female homeless people and rough-sleepers in Cambridge.

**Only choose one option.*

- ◯ Female
- ◯ Male
- ◯ Intersex
- ◯ Prefer not to say

10. **Does your gender identity match your sex as registered at birth? (please select one response from the following)** (optional)

**Only choose one option.*

- ◯ Yes
- ◯ No
- ◯ Prefer not to say

11. **Which of the following describes how you think of yourself? (please select one response from the following)** (optional)

**Only choose one option.*

- ◯ Male
- ◯ Female
- ◯ In another way
- ◯ Prefer not to say

12. **What is your ethnic group?** (optional)

We may use information on your ethnicity to help us to carry out consultations to understand the needs of minority ethnic groups in the city. it will also help us to analyse the results of consultations to find out what residents in different ethnic groups think about a proposal for the city.
**Only choose one option.*

- ◯ Arab
- ◯ Asian or Asian British: Bangladeshi
- ◯ Asian or Asian British: Chinese
- ◯ Asian or Asian British: Indian
- ◯ Asian or Asian British: Pakistani
- ◯ Asian or Asian British: Any other Asian background (please give details)
- ◯ Black or Black British: African
- ◯ Black or Black British: Caribbean
- ◯ Black or Black British: Any other Black background (please give details)
- ◯ Mixed: White and Asian
- ◯ Mixed: White and Black African
- ◯ Mixed: White and Black Caribbean
- ◯ Mixed: Any other mixed background (please give details)
- ◯ White: English/ Welsh/ Scottish/ Northern Irish/ British
- ◯ White: Gypsy or Irish Traveller
- ◯ White: Irish
- ◯ White: Roma
- ◯ White: Any other White background (please give details)
- ◯ Prefer not to say
- ◯ Any other ethnic group (please give details)

13. **If you selected 'Other' in the previous question, please tell us what your ethnic group is** (optional)

14. Do you currently have any physical or mental health conditions or illnesses lasting or expected to last 12 months or more? (optional)

We may use information on any disability you may have to help us to target consultations on proposals that may particularly affect residents with a disability, such as consultations on Shopmobility or accessibility of public toilets. We may also use it to help us to carry out consultations to understand the needs of disabled people in the city, or to analyse the results of consultations, for example to find out what disabled residents think about a proposal for the city.
**Only choose one option.*

- ◯ Yes
- ◯ No
- ◯ Prefer not to say

15. What is your current total annual household income, including pay, benefits, pensions and investments? (optional)

We may use information about your household income to help us to target consultations on issues that may affect residents with particular levels of income, such as a consultation on our Council Tax Reduction scheme. It can also help us to analyse the results of consultations, for example to find out what residents with different levels of incomes think about or services or facilities.
**Only choose one option.*

- ◯ Less than £10,000
- ◯ £10,000 to £19,999
- ◯ £20,000 to £29,999
- ◯ £30,000 to £39,999
- ◯ £40,000 to £49,999
- ◯ £50,000 to £59,999
- ◯ £60,000 to £69,999
- ◯ £70,000 to £79,999
- ◯ £80,000 to £89,999
- ◯ £90,000 to £99,999
- ◯ £100,000 to £119,999
- ◯ £120,000 to £139,999
- ◯ £140,000 to £159,999
- ◯ £160,000 to £179,999
- ◯ £180,000 to £199,999
- ◯ £200,000 or more
- ◯ Prefer not to say

Fees and Charges	Current Fees and Charges 2026/27 £	Proposed Fees and Charges 2027/28 £
Drivers		
Disclosure & Barring Service Check (DBS) *	49.50	41.00
Knowledge Test (New Applicants)	105.00	100.00
New Licence Fee 1 year	300.00	352.00
New Licence Fee 3 year **	-	467.00
Annual Renewal Fee	225.00	255.00
3 Yearly Renewal Fee	270.00	300.00
Replacement Badges	30.00	35.00
DVLA Data Check *	6.85	6.85
DVLA Data Check for 3 year licence *	20.55	20.55
Knowledge Test Retest	75.00	85.00
Vehicles		
Hackney Carriage Licence (new)	300.00	296.00
Private Hire Licence (new)	250.00	281.00
Hackney Carriage Licence (Renewal)	215.00	218.00
Private Hire Licence (Renewal)	200.00	203.00
Replacement Plate HCV	45.00	48.50
Replacement Plate PHV Front plate **	-	41.00
Replacement Plate PHV Back plate **	-	48.50
Replacement Plate PHV (both back and front)	50.00	59.00
Change of Ownership	100.00	114.00
Crest - self adhesive	20.00	24.00
Crest - magnetic	23.00	26.00
Non - Driver Proprietor	45.00	42.00
Non - Driver Proprietor renewal	35.00	64.50
Change of Vehicle registration PHV	50.00	53.00
Change of Vehicle registration HCV	45.00	48.00
Operators Licence		
Private Hire Operators Licence (New)	416.00	464.00
Private Hire Operators Licence (Renewal - 1 Year)	365.00	406.00
Private Hire Operators Licence (renewal - 5 Year)	1370.00	1551.00
Other charges		
Replacement Licence	24.00	29.00
Change of Details – per licence	25.00	28.00

* Externally set fees and charges

** New fee 2027