(CCC) Housing & Asset Management IT Systems at Cambridge City Council

Focal Research has been providing specialist information for 30 years in the UK social housing sector and conducts bespoke research into the businesses, services and systems that support Local Authorities and Housing Associations. As part of this work, the company engages with registered providers to consolidate and confirm important operational information.

I would like to confirm through this Freedom of Information request the software currently used to facilitate the tasks of housing management and housing asset management and whether this is a proprietary software package or own in-house system. Please can you provide the following information:

Do you have a Housing Management Supplier? Yes/No

If Yes:
• What Housing Management software do you use, specifically, the software used for controlling rents, housing management etc.?
• What date did the contract for its use start?:
• What date does the contract for its use end?:
• If the contract for its use is ending, please can you disclose the name of the new software and the start and end dates for these new contracts.

If No
• Do you have in-house software / system for Housing Management i.e. controlling rents, housing management etc.?

Do you have a Asset Management Supplier? Yes/No

If Yes:
• What Asset Management software do you use, specifically the software for controlling repairs and maintenance of housing stock etc.? :
• What date did the contract for its use start?:
• What date does the contract for its use end?:
• If the contract for its use is ending, please can you disclose the name of the new software and the start and end dates for these new contracts.

If No
• Do you have in-house software / system for Asset management i.e. controlling repairs and maintenance of housing stock etc.?

Response

Do you have a Housing Management Supplier? - Orchard
What date did the contract for its use start?: 18/01/2019
What date does the contract for its use end? An initial term of 5 years, with an

option to extend subsequently as a periodic agreement with a 2-year period
Do you have in-house software / system for Housing Management i.e. controlling
rents, housing management etc.? Orchard Housing Management System
Do you have a Asset Management Supplier? Strategic Asset Management
What Asset Management software do you use – Codeman
specifically the software for controlling repairs and maintenance of housing stock
etc.? –This is Orchard Asset, which is currently being implemented, and which will
fully integrate with Orchard Housing.
What date does the contract for its use end –Current contract not officially in place
as it's being implemented so not live yet. Michelle Grimes has details of the
current contract with Codeman, which Orchard Asset is replacing.
What date did the contract for its use start? 28/08/2015
If the contract for its use is ending, please can you disclose the name of the new
software and the start and end dates for these new contracts –As above

Further queries on this matter should be directed to foi@cambridge.gov.uk