FOI Ref 8435

(CCC) Hosting

Response:

1. Dedicated hosting- Managed environment. See below.

2. Co-Location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre. N/a

3. Cloud Hosting- Cloud hosting services provide hosting for websites on virtual servers, which pull their computing resource from extensive underlying networks of physical web servers. We are not aware of any contracts for cloud hosted websites on virtual servers.

Can you provide me with the following information?

1. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other? they are all Dedicated Hosting.

2. Who is the supplier of the contract? If possible, can you also provide me with the name of the vendor, if applicable? Wesley Media, Gower Consultants, Dash systems, Studio 24

3. What is the annual contract value for each contract? Wesley Media, Gower, Dash and Studio 24 are all under £25k pa in compliance with CCC contract standing orders.

4. What type of cloud environment? Private Cloud- a distinct and secure cloudbased environment in which only the specified client can operate. Public Cloud where cloud services are provided in a virtualized environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet. Hybrid- integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation. Wesley and Gower sound as though they are private cloud.

5. What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract. WM don't know the original start date new 3yr contract in place 1st Dec 2020, Gower 1st April the service has have had Gower since about 1995, Dash systems when the book went digital which was 2011.

6. What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract. WM 30th Nov 2023, Gower, Dash systems rolling contracts auto renew on anniversary all services are specialist bereavement systems.

FOI Ref

8435

12 Feb 2021

7. When will the organisation plan to review this contract? If there are more than one contract, please provide me with the review date for each contract. all services are specialist bereavement systems we analyse the market for other suppliers and cost up changing software and systems made it cost prohibitive to change.

8. What is the contract period in years? Please include whether the agreement has any extension periods? WM 3 years. Gower and Dash rolling contract.

9. What services are provided under the contract? Please do not put hosting information such as web hosting, file storage, hosted application. The more information the better, WM supplier of software hosing facilities to enable music and audio-visual downloads for broadcast and display in chapels. Gower: Cemeteries & Crematoria records of the deceased, service records, commemorations records and software maintenance, Dash to allow the BOR to be viewed online as well as in the kiosk on site.

10. Can you please provide me with the contract officer responsible for this contract?

Complete contact details if possible, name, title, contact email and number.

Bereavement Services Manager, Contact the enquiries number: 01223 457000 or email: <u>enquiries@cambridge.gov.uk</u>

Further queries on this matter should be directed to <u>foi@cambridge.gov.uk</u>