



Administered **£50m** in grants to **local businesses**



Helped set up **mutual aid groups** in wards to support local people



Made **316 accommodation offers** to rough sleepers under the **Everyone In** initiative



Paid **£31m** in **Housing Benefit**



Paid **£7m** in **Council Tax Support**



Made **£825k** of additional **Council Tax Hardship Fund** payments



Provided **£750k** in grants to deliver **homelessness prevention**



Provided **£91k** to help get **low income families online**



Prevented homelessness for **449 households**



Delivered **14 Housing First** tenancies for **rough sleepers**



111 new affordable homes completed on strategic growth sites



58 new affordable homes completed on other sites, including the council's own programme



Housed **10 rough sleepers** in shared tenancies



Helped establish **8 Food Hubs** – distributed over **110 tonnes** of food to **18,000 people**



Allocated **£1.1m** of **community grants**



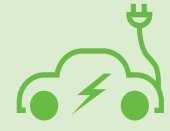
Secured a **£710,000** capital grant to support the **recovery** of our **city centre**



Received over **£14m** investment from the **Local Growth Fund**



16 new modular housing units provided on council land for the homeless



Deployed **4 more fast and rapid chargers** for EV taxis



Secured **£50k** to carry out supplementary **particulate monitoring**



Planted over **1,000 trees**



Produced a new **Carbon Management Plan** for the council to reduce its direct carbon emissions



Secured **£1.7m Government funding** for **energy efficiency** at our swimming pools



Supported progression of the city's **Sustainable Food Place** status



Dealt with **2,785 planning applications**



Collected **£88.1m** in **council tax** from **58,702 households**



Collected **£65.4m** in **business rates** from **4,542 businesses**



Administered **£54.4m** in **retail relief** to businesses



Collected **1,344 tonnes** of **litter and bin waste** from our **parks** and **open spaces**



Cleared **1,947 cases** of **fly-tipping**



Inspected **140 food businesses**



£40,000 donations to the **Street Aid** fund to help people off the street



Collected **waste** from over **50,000 bins**, missing only **0.2%**



Collected **43,000 tonnes** of materials for **recycling and composting**



Carried out **£10.3m** of planned capital and revenue **work on our tenanted properties**



Completed **3,049 emergency & 11,000 responsive repairs** for tenants



Investigated **56 HMO complaints**



Issued **165 mandatory HMO licences** and renewed **42**



Completed **9 estate improvement projects** and have a further **14 in delivery**



Nearly **378,000 people** attended our online **cultural and entertainment** events



145,000 council transactions were conducted over the **internet**



Held **68** council committee meetings **online**



Delivered **84 short online training sessions** to **889 staff** to help enhance digital skills



1,889 staff attended **204 learning and development courses**



Supported delivery of **700+ digital devices** to **young people** in education



20,520 people used our **community centres**, **146,412 fewer** than the previous year



122,681 people used our **leisure centres**, **619,033 fewer** than the previous year



918,149 visits were made to our **multi-storey car parks**