

(CCC) Test and Trace support payments

As the Trade UNION which represents and supports staff who the above payment is targeted at we are writing to request the following information, as we encourage our members to make an application if circumstances dictate.

- (1) What steps have you taken to publicise the scheme to residents in your area ?
- (2) Do you provide regular reports to your elected members on for example scheme uptake ?
- (3) What resources (people as well as money) have you allocated to support the provision of this scheme ?
- (4) How many enquiries have you had about this scheme from residents ?
- (5) How many application forms have sent out ?
- (6) How many completed applications have you had back?
- (7) How many of the applications were successful in receiving a grant ?
- (8) How much in total have you paid out ?
- (9) And finally: Does the amount you have paid out exceed the amount you were given by Government to operate the scheme ?

Response:

- (1) What steps have you taken to publicise the scheme to residents in your area ?
Website <https://www.cambridge.gov.uk/test-and-trace-support-payment>
Briefing paper internally to teams working directly with citizens
Liaison with County Council partners, Citizens Advice and local DWP
- (2) Do you provide regular reports to your elected members on for example scheme uptake?
Update at the start of the scheme and second update due w/c 14.12.20
- (3) What resources (people as well as money) have you allocated to support the provision of this scheme?
Implementation team initially 0.4 FTE
Administration team 1.2 FTE
- (4) How many enquiries have you had about this scheme from residents?
101 hits on the online application form
- (5) How many application forms have sent out?
Online application form with telephony as an alternative to digitally excluded. Only 1 telephone application made.
- (6) How many completed applications have you had back?
97
- (7) How many of the applications were successful in receiving a grant?
19
- (8) How much in total have you paid out?
£9,500
- (9) And finally: Does the amount you have paid out exceed the amount you were given by Government to operate the scheme?
No