

FOI Ref

7783

Response sent

6 Oct 20

(CCC) Payment Systems

I am writing to you under the Freedom of Information Act 2000 to respectfully request the following information regarding your current contractual and supply chain arrangements for the following categories, where applicable:

- Provision of online payment acceptance – e.g. to make payments for bins, council tax etc*
- Provision of point of sale card/EPOS machines – e.g. as found in leisure centres, shops etc*
- Provision of MOTO (Mail Order and Telephone Order) payment acceptance*
- Merchant Acquirer services*
- Payment Gateway Services*

I would greatly appreciate you providing me information on:

- Current supplier/s names*
- Scope of current Contract*
- Contract Start Date*
- Contract End Date*
- Any Contract extension option details*
- Approximate timescales for next sourcing/tender exercise*
- How the contract was originally awarded, to include any weighting criteria applied*
- Annual Value of the Contract*
- Annual transaction volume through contract, where known*

Please provide the information in the form of an email or Excel document.

Response:

Thank you for your request for information above, which we have dealt with under the terms of the Freedom of Information Act 2000.

I hope the following will answer your query:

Please see the attached workbook to answer your questions.

Further queries on this matter should be directed to foi@cambridge.gov.uk

Current Supplier/s name

- | | | |
|----------|--|---|
| 1 | Provision of online payment acceptance - e.g. to make payments for bins, council tax etc | Capita |
| 2 | Provision of point of sale card / EPOS machines - e.g. as found in leisure centres, shops etc | EPOS Now |
| 3 | Provision of MOTO (Mail Order and Telephone Order) payment acceptance | Spektrix with integrated Sagepay system |
| 4 | Merchant Acquirer services | Barclaycard |
| 5 | Payment Gateway Services | Capita |

Scope of Current Contract	Contract Start Date	Contract End Date
Standard	2004	2022
Standard Support Licence	2015 (est)	Ongoing
Standard	The contract novated to Cambridge City Council on 1 April 2019	May-21
Standard but additional analytics and report provided by Barclaycard	16th April 2018	28th February 2021
Standard	2004	2022

Any Contract extension option details	Approximate timescales for next sourcing / tender exercise	How the contract was originally awarded, to include any weighting criteria applied
n/a	2022	Looking at services provided, support provided, quality, cost etc
n/a	Apr-22	Not via Cambridge City Council, this was implemented via Cambridge Live Trust
n/a	12 month rolling contract	Looking at services provided, support provided, quality, cost etc
Usually an extension of 2 years is granted by Barclaycard through CCS	2020	Looking at services provided, support provided, quality, cost etc
n/a	2022	Looking at services provided, support provided, quality, cost etc

Annual Value of the Contract

**Annual transaction volume
through contract, where known**

20-21 maintenance is £19,766.00

241,843 transactions per year

£2,460

n/a

55k per year

n/a

80k per year

n/a

20-21 maintenance is £19,766.00

n/a