FOI Ref Response sent

7768 25 Sep 20

# (CCC) Gov Notify service

# **About your organisation**

- For how long has your organisation used Gov Notify service?
- How many employees your organisation has?
- How many employees use Gov Notify service?
- How many emails your organisation sends monthly?
- How many SMS messages your organisation sends monthly?
- How many letters your organisation sends monthly?
- How many services/ departments your organisation has (e.g. Finance, Housing, IT...)?

## **About messaging**

Which services/ departments are using Gov Notify service?

How many emails this service/ department sends monthly?

o How many of these emails is sent using Gov Notify?

How many SMS messages this service/ department sends monthly?

o How many of these SMS messages is sent using Gov Notify?

How many letters this service/ department sends monthly?

o How many of these letters is sent using Gov Notify?

### About other service providers

- Do you use any other 3rd party service for your email messaging?
  - o Which?

Do you use any other 3rd party service for your SMS messaging?

o Which?

Do you use any other 3rd party service for your printed communications?

o Which?

# Response:

See attached spreadsheet.

Further gueries on this matter should be directed to foi@cambridge.gov.uk

# **About your organisation:**

Organisation name: Cambridge City Council

For how long has your organisation used Gov Notify service? Not Held

How many employees your organiation has? 818

How many employees use Gov Notify service?

Not Held

How many emails your organisation sends monthly?

Not Held

How many SMS messages your organisation sends monthly? Not Held

How many letters your organisation sends monthly?

Not Held

How many services/ departments your organisation has (e.g. 17

Finance, Housing, IT...)?

# About messaging (please enter one service/ department, add rows as requi

Which services/ departments are using Gov Notify service? How many emails this service/

department sends monthly?

Electoral Services Not Held Homelink (Housing) Not Held

Ccity Housing (Not live) 0

# About other service providers Do you use any other 3rd party service for your email which? Please add one provider per row. Yes mandrillapp msgfocus mailchimp mailjet jangomail

red):		
How many of these emails is sent	How many SMS messages this	How many of these SMS messages
using Gov Notify?	service/ department sends	is sent using Gov Notify?
	monthly?	
Not Held	Not Held	Not Held
Not Held	Not Held	Not Held
0	0	0

Do you use any other 3rd party service for your SMS messaging?

Which? Please add one provider per row.

Do you use any other 3rd party service for your printed communications?

How many letters this service/	How many of these letters is sent
department sends monthly?	using Gov Notify?
Not Held	Not Held
Not Held	Not Held
0	0

Which? Please add one provider per row.