

FOI Ref
7661

Response sent
08 Sept 2020

(CCC) NOISE COMPLAINTS AND NEIGHBOURS

I would like to submit a freedom of information request to find out about noise complaints and complaints about neighbours in your council jurisdiction.

Would it be possible to send me the following:

- The number of neighbour complaints and noise complaints broken down by month from January - August 2020
- The same figures for the previous 5 years (so Jan- August in 2015,2016,2017,2018,2019).
- The reason given for the complaint (i.e. DIY noise, Entertainment noise, construction noise, children playing, rubbish) broken down by month for Jan-August 2020 and the same data for the previous two years.

Response:

Please see attachment of complaints received by Environmental health.

Further queries on this matter should be directed to foi@cambridge.gov.uk

Year Month	Count
2020 January	101
2020 February	84
2020 March	127
2020 April	121
2020 May	180
2020 June	171
2020 July	221
2020 August	165
2019 January	114
2019 February	143
2019 March	164
2019 April	139
2019 May	143
2019 June	181
2019 July	206
2019 August	189
2018 January	131
2018 February	96
2018 March	135
2018 April	132
2018 May	144
2018 June	214
2018 July	200
2018 August	191
2017 January	108
2017 February	103
2017 March	131
2017 April	127
2017 May	158
2017 June	218
2017 July	200
2017 August	142
2016 January	145
2016 February	156
2016 March	140
2016 April	143
2016 May	168
2016 June	176
2016 July	179
2016 August	176
2015 January	100
2015 February	129
2015 March	123
2015 April	164

Year Month	[Blanks]	Alarm	Barking Dogs
2020 January	0	9	1
2020 February	0	4	2
2020 March	2	6	8
2020 April	5	7	9
2020 May	7	9	11
2020 June	8	7	8
2020 July	14	15	4
2020 August	22	18	8
2019 January	0	2	8
2019 February	1	3	9
2019 March	0	11	22
2019 April	1	6	15
2019 May	0	10	13
2019 June	0	6	11
2019 July	0	11	17
2019 August	1	14	19
2018 January	0	12	6
2018 February	0	8	2
2018 March	0	7	11
2018 April	0	2	9
2018 May	0	12	11
2018 June	0	15	18
2018 July	0	13	20
2018 August	0	21	21

2015 May	152
2015 June	177
2015 July	179
2015 August	196

Bells Boat Noise DIY Fireworks Low Frequency Machinery (fixed) Music

0	0	1	0	2	6	38
0	1	5	0	0	5	36
1	0	6	0	0	2	46
0	0	5	0	0	5	43
0	0	10	0	1	2	62
0	0	6	0	0	6	43
0	0	10	0	0	8	46
0	0	12	0	1	4	44
0	1	1	0	0	10	34
0	0	9	0	0	9	54
0	0	4	0	0	12	62
0	0	9	0	0	6	51
0	0	2	0	0	9	59
0	0	6	0	0	2	93
0	0	5	0	2	7	76
0	0	3	0	0	3	65
0	0	1	0	0	12	28
0	0	6	0	0	3	29
0	0	3	0	0	5	39
0	1	1	0	2	2	46
0	0	2	0	0	5	53
0	0	4	1	1	2	93
0	0	6	0	0	8	81
0	1	6	0	1	1	52

Other / Unidentified Other Animals & Birds P A Systems Party People Noise

2	1	0	6	27
2	1	0	0	21
6	2	3	0	32
4	2	0	3	31
1	3	1	5	43
4	0	1	11	57
9	0	0	26	48
1	2	0	15	28
5	1	0	1	41
5	0	0	4	39
4	0	0	10	23
4	1	1	2	27
4	0	0	4	35
5	0	2	11	30
3	0	3	14	46
6	0	0	7	57
1	0	0	0	50
2	0	0	3	35
6	2	0	1	50
4	0	0	6	55
1	0	0	6	40
2	1	1	13	43
1	2	0	5	46
3	3	0	13	52

Plant (mobile) Shooting TV / Radio Vehicle Noise Vehicle Repairs

6	0	0	2	0
4	1	1	1	0
9	0	3	0	1
5	0	1	0	1
15	0	0	9	1
13	1	3	2	1
37	0	1	3	0
5	0	2	3	0
5	0	2	2	1
9	0	0	1	0
6	0	6	4	0
13	0	2	0	1
5	0	0	2	0
11	0	1	3	0
13	0	6	2	1
9	0	1	4	0
11	0	7	3	0
2	0	5	1	0
5	1	3	2	0
4	0	0	0	0
7	1	1	4	1
14	0	0	6	0
11	0	4	3	0
13	0	2	1	1

Period	Count	Period	[Blank] unknown	Alarm	Barking Dogs	Bells
Jan-Aug 2020	1169	Jan-Aug	87	70	50	1
Jan-Aug 2019	1279	Jan-Aug	3	63	114	0
Jan-Aug 2018	1243	Jan-Aug	0	90	98	0
Jan-Aug 2017	1187					
Jan-Aug 2016	1283					
Jan-Aug 2015	1220					

Boat Noise	DIY	Fireworks	Low Frequency	Machinery (fixed)	Music	Other / Unident ified	Other Animals & Birds
1	54	0	4	33	354	29	11
1	39	0	2	58	494	36	2
2	29	1	4	38	421	20	8

P A		People	Plant		TV /	Vehicle	Vehicle	
Systems	Party	Noise	(mobile)	Shooting	Radio	Noise	Repairs	
	5	65	279	92	2	10	18	4
	6	53	298	71	0	18	18	3
	1	47	371	67	2	22	20	2

