

**(CCC) IT Contracts**

1. If your organisation uses contingent workers (contractors, temps, freelancers), how many working currently across the organisation, now and over the past 24 months
2. If you have any framework and technology platform (Managed Service Programme or Provider /Vendor Management System) to manage the contingent workers
3. Through what government framework has the service been procured and when is it being retendered or up for renewal
4. Who is the incumbent Managed Service Provider and what Vendor Management System is being used
5. Who is the relevant point of contact in the organisation responsible for this process for any retender or renewal

**Response:**

1. If your organisation uses contingent workers (contractors, temps, freelancers), how many working currently across the organisation, now and over the past 24 months  
At Cambridge City Council we currently have 38 bookings with active agency workers, during the past 24 months we have had 751 bookings (547 of these relate to our entertainment venue and folk festival)
2. If you have any framework and technology platform (Managed Service Programme or Provider /Vendor Management System) to manage the contingent workers  
Cambridge City Council use a Managed Service Provider for the provision of temporary agency workers through the national Managed Services for Temporary Agency Resources (MSTAR3) framework
3. Through what government framework has the service been procured and when is it being retendered or up for renewal  
ESPO Framework reference 653F\_19 MSTAR3 - Renewal date December 2022 with option to extend for 1 year
4. Who is the incumbent Managed Service Provider and what Vendor Management System is being used  
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5. Who is the relevant point of contact in the organisation responsible for this process for any retender or renewal  
Deborah Simpson – Head of Human Resources