

FOI Ref

7431

Response sent

29 Jul 20

(CCC) Missed Bins

[Act I would like to request the following data: - The number of missed bin collections in 2018, 2019 and 2020 - How many extra bin lorries had to be sent out to pick up bins missed during their routine collections in 2018, 2019, 2020 - The additional costs to the council resulting from missed bin collections in 2018, 2019 and 2020 - The average weekly and annual costs to the council of collecting domestic waste, as in the regular landfill waste, food waste and recycling created by homes which is collected by the Council]

Thank you for your request for information above, which we have dealt with under the terms of the Freedom of Information Act 2000.

I hope the following will answer your query:

Missed bins April to March each year

2018: 19,108 bins out of 8,036,166 collections

2019: 14,605 bin out of 8,544,629 collections

2020: April to end of June: 2,453 out of 2,113,543 collections

The way that we organise these collections does not incur extra lorries. If the vehicle cannot be sent back the same day, then this work is picked up as part of other work scheduled for the next day. It is most efficient to combine tasks, so it is not possible to quantify the cost of doing this alone.

Weekly and annual cost of the waste service

Annually: £5,148,665 this includes cost of collecting rubbish, recycling and organic waste.

This equates to an average weekly cost of **£99,000**

These are the costs for Cambridge City **and** South Cambridgeshire District as we run a shared service

We aim to provide a high quality service to you and hope that you are satisfied with this response. If you have any further questions please do not hesitate to contact us.

Further queries on this matter should be directed to foi@cambridge.gov.uk