



Who we are

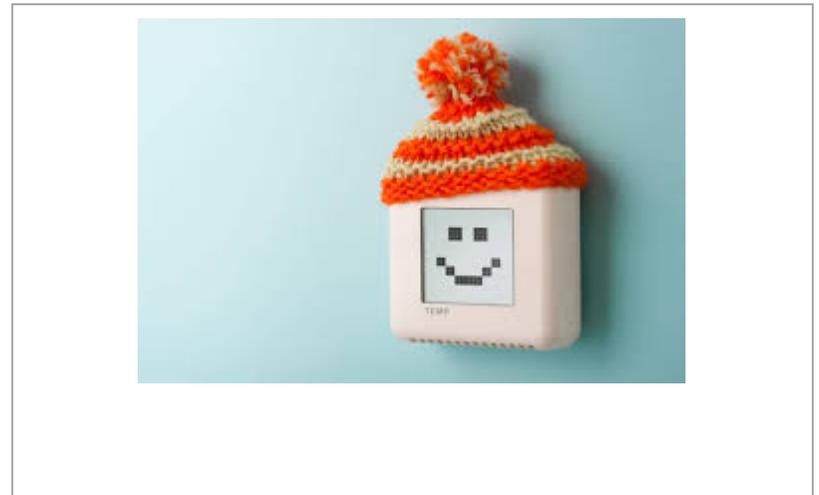


Handy Heating Tips

Contact Us

If you experience a breakdown please call Mears on

Phone: 0333 207 07 66



HEATING REPAIRS:

0333 207 07 66



Above is the most common timer in our properties, if there is no display on it check the power has not been turned off on the main spur switch (next page)

The screen will display the time. At the sides of the screen you will see small indicators which align with either Off, Timed, Once, On.

If the indicator says Off obviously it will not work, to move the indicator to ON flip the lower cover of the clock down then press the select button to move the indicator.

Once turned ON check the room thermostat see page 3



Below is a typical boiler display, you may need to open a drop down cover to see the screen and controls.

If there is a fault on the boiler a code will be displayed on the small screen above the 4 buttons

Whenever you call Mears you will be asked for the fault code this will enable us to send the right person to fix the issue or it may allow us to help you fix it over the phone saving you time waiting in.

There is always a reset button it's usually a flame symbol with a line through it, some codes like f28 /f29 can be simply reset using this button.





You heating needs electricity to run.

There will be a main switch supplying the power either in your airing cupboard or somewhere near the boiler.

It is not uncommon for this to be turned off accidentally so if you have no displays on clocks of boilers check this is turned ON

If you get a fault code of f28 f29 or if your boiler tries to light and fails your Gas Meter may have turned itself OFF.

If you pay for your gas on a top up meter or smart meter you will need to check your meter says ON (rather than OFF as above)

Press the red button on the meter to wake the display and look for the word ON

Mears cannot reset your meter you will need to call you Gas supplier if you call Mears your wait in for us will be wasted.





Pictures below show a selection off different room thermostats.

They all work in the same way by sensing air temperature around the thermostat and they all stop the heating working once the set temperature is reached.

On a warm day the air temperature in your home may be warmer than you think and you will have to turn the thermostat up to make the heating work.

Those with a digital display usually require 2 AA batteries which can be replaced easily by the user.

You will have room thermostat on your wall usually around head height in the hall or living room.

The room thermostat is there to turn OFF you heating when the air temperature reaches the setting on the room thermostat.

For example if you set it to 20 it will switch off your heating when the air around the thermostat reaches 20 your heating will not come back on until the temperature in the room falls below 20, if you want it hotter you have to turn it up.

Every 1 degree you turn the thermostat down will save you up to 10% off you heating bill (obviously the house will be cooler)

