

## Freedom of Information Request - Disabled Facilities Grants (DFGs): Answer Sheet

Please provide the required information in the yellow answer boxes. Please submit the Excel file (can be renamed).  
Please do not submit in another format e.g. PDF. Excel files will help greatly with data collation

Local authority name	Cambridge City Council
Council name	Cambridge City Council
Client type covered in this survey (adults only / children and adults)	Adults and children

Question 1	In each of the following financial years - 2015/16, 2016/17, 2017/18 and 2018/19 - how many applications did the council receive for a Disabled Facilities Grant (DFG)?	2015/16	2016/17	2017/18	2018/19
		83	78	60	56
Question 2	For applications received in each of the following financial years - 2015/16, 2016/17, 2017/18 and 2018/19: from the date of receipt of the completed application, how many applications obtained a decision from the council (i.e. approval or denial) within six months?	2015/16	2016/17	2017/18	2018/19
		71	60	46	44
Question 3	For DFG applications received on or after 1 April 2015: from the date of receipt of a completed application, what was the longest an applicant had to wait for a decision from the council?	Answer in months		Reasons given	
		1		Contribution towards work was required. Approved once paid by patient	
Question 4	For DFG applications received in each of the following financial years - 2015/16, 2016/17, 2017/18 and 2018/19: how many applications were successful and proceeded to have works carried out? (Not including those applications withdrawn before works commenced)	2015/16	2016/17	2017/18	2018/19
		67	60	45	42

NB Note - Jan 2020: the term 'applications' refers to completed DFG applications (that are valid for consideration for approval or denial). Q7 refers to enquiries

NB note - Jan 2020: Q2 follows on from Q1 (how many of the above applications were processed within six months). So Q2 answers cannot be higher than Q1. Q2 and Q3 start time is from the point of a completed application. Q7 and Q8 below ask the same question from the enquiry stage.

Records were sporadic pre 2017-2018.

Question 5	Looking at these DFG applications that were successful and not withdrawn (received in financial years 2015/16, 2016/17, 2017/18 and 2018/19): how many from each year resulted in the completion of works detailed in the grant, and payment of the grant, within 12 months of approval?	2015/16	2016/17	2017/18	2018/19
		63	60	44	38
Question 6	For DFG applications received on or after 1 April 2015: from the date of approval, what was the longest an applicant had to wait for completion of works detailed in the grant and payment of the grant?	Answer in months		Reasons given	
		16		2 stage build. Issues with neighbouring property prolonged the works	
Question 7	For applications received in each of the following financial years - 2015/16, 2016/17, 2017/18 and 2018/19: from the date of enquiry, how many applications obtained a decision from the council (i.e. approval or denial) within six months?	2015/16	2016/17	2017/18	2018/19
		64	60	45	42
Question 8	For applications received on or after 1 April 2015: from the date of enquiry, what was the longest an applicant had to wait for a decision from the council?	Answer in months		Reasons given	
		22		Complicated build which was over the grant limit and was delayed in part by the patient not being available for meetings.	

NB note - Jan 2020: Please submit a figure to date for applications received in 2018/19. It is acknowledged that not all applications need to have payment and works complete - those received after Jan 2019 may remain in progress. Also note: Q5 figures cannot be higher than Q4.

NB Note - Jan 2020: Re Q7 and Q8: if date of enquiry is recorded, please start from this date; if not, please indicate this and start from date of referral .