

Resident's Panel Minutes
2nd October 2019- Guildhall Members Lounge

Attendees- Clelia Merloni, Emily Watts, Diana Minns (Elected Tenant Rep and Chair- for this meeting), Kay Harris, Colin Stevens, Mandy Powell-Hardy, Joy Cavanagh

1. Welcome and Introductions

DM chaired the meeting.

2. Actions from Previous meeting

- Sally Norman (Policy and Performance Officer) compiled the actions received from resident feedback about the new housing web pages and used them to inform the completion of the update.
- Estate Improvement Scheme-
 - EW visited Clelia's estate with and Estate Champion to assess the issues raised in the previous meeting.
 - EW made enquiries about installing park equipment at Ferrars Way, unfortunately it wasn't possible because there are recreation facilities already very nearby.
 - EW had circulated the link to the County Council's online digital safety training.
- MPH requested info about the Ask Me Campaign.
- CM asked if a sign could be installed in the car park of her estate to stop outsiders using the resident only car park. **EW ACTION**

3. Gardening Group

- EW outlined an idea to create a group where tenants and leaseholders who enjoy gardening can come together to create a gardening group. Estate Champions across the city can identify areas on City Homes land in need of attention and residents can help garden it.
- DM outlined the botanical garden group that visits Hanover and Princess Court community garden. They are a great network which brings the community together. Highlighted the benefits of working together on a communal garden and how outside organisations can help.

4. Community Days Outcomes

- EW gave an overview of community days and how they benefit the local community by allowing residents to dispose of lots of their rubbish for free. Some community days also have an area dedicated to swapping items where good quality things can be swapped for free.
- Open Door regularly promotes the outcomes of Community days.
- KH outlined that residents can request a community day in their area by submitting the details on the estate's webpage.

2019 Community days-

- 28 September: King's Hedge
- 21 September: Ashfield Road
- 7 September 2019: Wulfstan Way
- 25 July 2019: Atkins Close
- 11 July 2019: Bermuda development
- 4 July 2019: Edgecombe
- 27 June 2019: Ekin Road
- 15 June 2019: Walpole Road and Tiverton Way
- 13 June 2019: Hazelwood Close
- 11 May 2019: Thorpe Way
- 2 February 2019: Lichfield Road and Neville Road
- 19 January 2019: Hanover, Princess and Russell Court
- 5 January 2019: East Road

Future-

- 5 October: Bliss Way and Tenby Close – organised by our Streets and Open Spaces team
- 12 October: Ditton Fields
- 19 October: Byron Square – organised by our Streets and Open Spaces team

•6 November: Whitehill Road – organised by our Streets and Open Spaces team

5. Estate Improvement Scheme

- EW outlined some of the current estate improvements being implemented across the city-
 - Fernwood, Bracondale and Heatherfield- decrease anti-social behaviour measures.
 - Kingsway- Installing a gated system to increase resident safety and mitigate impact of anti-social behaviour. Second stage of consultation will be happening through a community day in November.
 - Ainsdale and Tweedale- Upgrading fencing and installing bike shelters.
 - Cherry Hinton library- Create better separation between public and private resident access. Improves the look of the area and decrease anti-social behaviour.
 - Fulbourn Rd Green- Install a metal fence around the green to prevent illegal encampments
 - Big ticket proposals- CCTV, fencing, hand standings and lighting.
- Resident input has played a key role in the creation of these proposals, so all ideas for more suggested changes are welcome.
 - MPH suggested new parking on Wadloes Road
 - CS suggested bringing the signs forward on Litchfield Road do they are more visible from the Rd
 - CS suggested a fence around the park at Litchfield Road to stop dogs getting in and fouling
 - CM asked if a gate could be installed near the block on Herbert St to stop dogs poeing in the communal garden?
 - **ACTION EW**
- JC raised her idea of putting slabs in front of dog bins so the grass doesn't get muddy and people are more likely to use the bins. EW to raise the idea with waste service. **ACTION EW**

6. Stray Dog Footprint Award

- Cambridge City Council had recently won a stray dog footprint award. EW read out the press release to raise awareness.

7. City Home Re-vamp

- EW provided an overview of a few changes being made to City Homes-
 - The old unused front desk will be removed to create another interview room and an area for a self-serve machine. There will only be one cashiers desk.
 - The move will make the space more useable and modernise it.

8. Open Door Articles

- **EW asked for suggested future articles-**
 - How to recycle Christmas trees
 - Food waste article
 - More info on the how the council spends rent money.
 - Resident s asked why Cambridge Matters doesn't get delivered to sheltered schemes and flat properties. **ACTION EW**

9. Time Credits

- EW outlined that panel members are eligible to claim time credits for the number of hours they dedicate to being on the Panel. They can use the credits to pay for leisure activities.

10. AOB

- CS raised a few issues relating to bin cleaning, why grass isn't collected after cutting, communal lighting. EW explained that specific issues can be answered by the Estate Champion's, but block cleaning info should be displayed on the wall inside the block. If residents misuse bins we can put up signs to remind them of what should go in.
- KH raised that CCC will start charging for missed gas appointments- this should go in Open Door- **EW ACTION**
- CS requested info about White Ribbon Campaign, he was pointed to their webpage

- JC raised an idea to tackle loneliness, she had seen a scheme in another area which involves older people who have spare rooms, renting them out to younger people for a reduced rent. So the older person has company and the younger has reduced rent. EW will explore further with relevant team- **ACTION EW**