

# Cambridge Community Safety Partnership

- 17 October 2018
- 11:15 – 14:15
- South Cambridgeshire Hall, Cambourne CB23 6EA

## MINUTES

### Board

Debbie Kaye (Chair)	Cambridge City Council (Community Services)
Jessica Bawden	Cambridgeshire & Peterborough Clinical Commissioning Group
Paul Clarke (Vice Chair)	Cambridgeshire Fire & Rescue Service
Mark Freeman	Cambridge Council For Voluntary Service
Steve Kerridge	Cambridgeshire Constabulary
Nicky Massey	Cambridge City Council
Maggie Page	Cambridgeshire & Peterborough NHS Foundation Trust

### Members

Lynda Kilkelly	Cambridge City Council (Community Services)
James Morgan	Cambridge University Hospitals NHS Foundation Trust
Michelle Reynolds	University of Cambridge
Leigh Roberts	Cambridgeshire County Council Research Group
Susie Talbot	Cambridgeshire County Council Public Health Commissioning
Louise Walker (Minutes)	Cambridge City Council (Safer Communities Section)

### In Attendance

Alasdair Baker	Office of the Police and Crime Commissioner
Ray Bisby	The Deputy Police and Crime Commissioner
Paul Rogerson	Cambridgeshire Constabulary

## 1. Welcome, housekeeping, introductions and apologies

- 1.1 The Chair, Debbie Kaye, welcomed everyone. It was noted that Jessica Bawden was representing the Clinical Commissioning Group and Nicky Massey was representing Anna Smith, who has replaced Richard Johnson (Cambridge City Council). There were no attending members of the public.
- 1.2 Apologies were received from Board Members; Clare Cook (Bedfordshire, Northamptonshire, Cambridgeshire & Hertfordshire Community Rehabilitation Company Limited (BeNCH CRC Ltd)), Lisa Riddle (Cambridgeshire County Council) Claire Richards (Cambridgeshire County Council) and Members; Matt Quinn (British Transport Police), Adam Ratcliffe (Cambridge Business Against Crime (CAMBAC)) and David Walmsley (Anglia Ruskin University).

## 2. Pre-advised questions from the general public

- 2.1 There was one pre-advised question, which had been raised at the Cambridge City West / Central Area Committee by Mr Richard Taylor and tabled for the Cambridge Community Safety Partnership meeting. The question asked whether

Cambridge CSP could provide reassurance that sufficient action is being provided by the probation service to safeguard the public given the rise in suspended sentences and community orders reported in the media. The response from the National Probation Service was in the October meeting papers and the response from BeNCH CRC Ltd is in Appendix 1.

### **3. Minutes of 17 July 2018 meeting: Agreement**

3.1 The Minutes of 17 July 2018 meeting were agreed and would go forward for publication.

### **4. Action points: Review**

4.1 All Action points from the previous meeting were closed.

### **5. Monitoring progress 2018/19: Agreement**

5.1 Leigh Roberts spoke to the report and recommendation as presented.

5.2 Steve Kerridge reported that it was beneficial for the CSP to look at what sits underneath the data. He suggested that the Priority Lead Officers set key indicators for milestones to measure success and also that this would manage expectations.

Action point 10/01

5.3 The Board agreed with the recommendation that progress against the priorities would be reported by the Priority Lead Officers for 2018/19.

### **6. Verbal Updates from CSP Priority Lead Officers**

#### **6.1.1 CSP Priority: Safeguarding vulnerable people against violent crime**

Steve Kerridge, Priority Lead Officer, provided a verbal update on the challenging work. He reported that since 1st May 2018, there had been 39 arrests of people involved in county lines, with 22 still on remand in prison who are no longer able to affect the community, 16 convictions, £40,000 cash seizures and £32,000 of drug seizures. Steve Kerridge stated that the young people involved are invariably disenfranchised and pressured into being involved in crime. He stated that there was the need to tap into existing work with young people for the most effective use of resources. He spoke of the 12 week Transforming Lives Project in Huntingdonshire, which Paul Rogerson is involved with, and also a project at Romsey Mill. He updated the CSP about preventive and enforcement work across the county borders and that the Cambridge City Operation Mantus is now seen as national best practice in regard to adult sex workers. Steve Kerridge reported that important work had been started with University of Cambridge with the Cambridge Harm Index, which looks at indices to define harm for example with crime types and impact. The Police are looking at an index of people and looking at how to use their assets to change behaviour. This will provide insight into the individuals for offender management and also the victims of harm. The methodology will be examined by academia, the police and other partners.

6.1.2 Lynda Kilkelly said the public perception is that there is an increase in drug dealing. With the work to prevent tenancies being taken over, drug dealing on the street was more visible and she reported that there needs to be stronger messages to the public about how this is being addressed and communication about what the police want in

the form of reports from the public. Nicky Massey said that the public has told Cambridge City Councillors across all the wards that they report to the police, sometimes daily, and nothing seeming to happen. Steve Kerridge agreed that messaging is very important. He agreed to take improving communications to the public as an action and report back next time. Action point 10/02

- 6.1.3 Mark Freeman commented that it would be beneficial to find some way to help victims to link with voluntary agencies, particularly if they have been involved with statutory agencies. Also he commented that tracking would provide data and case studies.
- 6.1.4 Debbie Kaye asked where the young people were coming from out of county. Steve Kerridge responded that they had been linked back to areas such as London and Birmingham where there are direct transport routes to Cambridge such as by train.
- 6.1.5 Leigh Roberts commented that the county partnership work feels scattered and perhaps that there are incorrect assumptions about the involvement of particular groups locally. She suggested that a mapping exercise would enable better working together on complex issues. The Chair asked Ray Bisby to take this issue to the Countywide Community Safety Strategic Board. Mark Freeman added that it was important for community groups to be involved as well. Action point 10/03

## **6.2 CSP Priority: Identifying and responding to vulnerable locations**

- 6.2.1 Paul Rogerson provided a verbal update and presented a map of the 'focus area' for the city centre to be agreed by the Board. He reported that the work ties in closely with the Cambridge City Council Anti-Social Behaviour Team to develop a tactic to deal with vulnerable locations and with the county lines outcomes. He reported that the City Council Safer Communities Team had successfully gained 12 injunctions around the city to deal with the issue of begging and anti-social behaviour, noting that the injunctions are at the end of a line of support from different agencies trying to resolve the issue for the community. Also that work has been undertaken with elected Members so that they can understand the activity being undertaken. Paul Rogerson reported on work with businesses and looking at how they can design out potential issues.
- 6.2.2 Susie Talbot reported that Cambridge City Council provides her team with needle find reports and that this information could be beneficial in providing further intelligence.
- 6.2.3 The Chair asked Lynda Kilkelly to provide a verbal update on the Cambridge Street Aid Project, which is co-ordinated by Sarah Steggles in the Safer Communities Team. Lynda Kilkelly reported that the scheme encourages the public to donate to a grant pot, rather than giving money on the street to beggars. The grants directly support street-based people with funding, for example, to buy a bicycle to get to work or appointments or to buy essentials if they require a tenancy. Contactless terminals have been set up around the city and more are being rolled out, particularly in hotspot begging areas. To date 109 individuals have received grants from over £35,000 donated. The scheme is well supported by the city businesses such as Cambridge Bid. Lynda Kilkelly explained that Cambridge City has a transient population and therefore the campaign message needs to be ongoing. A co-ordinator to recruit volunteers to spread the message has been appointed. For more information visit: <https://www.cambridge.gov.uk/street-aid-help-for-homeless-people>.

6.2.4 Paul Clarke asked Lynda Kilkelly about how the difference between professional and genuine beggars was being approached. Lynda Kilkelly responded that it is hoped to get that information through the current begging patrols and that she will report back to the CSP in the future.

### **6.3 CSP Priority: Domestic Abuse**

6.3.1 On behalf of Lisa Riddle, Lead Officer for the Priority: Domestic Abuse, Louise Walker provided a verbal update on 3 key areas of the plan. The drama performance of Chelsea's Choice will be performed in the city schools during the week commencing 18 March to coincide with National Child Sexual Exploitation Day and Healthy Relationship Workshops will be delivered by Centre 33 to secondary schools before 31 March 2019. She explained that work is underway for the Cambridge City Council White Ribbon Campaign reaccreditation with the submission due in February 2019.

6.4 The Board agreed the recommended map of the 'focus area' for Cambridge city centre. The Chair thanked Steve Kerridge, Paul Rogerson, Lynda Kilkelly and Louise Walker for their updates.

### **7. Cambridgeshire Domestic Abuse and Sexual Violence Partnership Q2 2018/19**

7.1. The Cambridgeshire and Peterborough Domestic Abuse and Sexual Violence Partnership Quarterly Report was carried over to the next meeting

### **8. Domestic Homicide Review Action Plan Verbal Update**

8.1 Lynda Kilkelly reported that 20 recommendations from the Cambridge City Domestic Homicide Review (DHR) report had been converted into an action plan. The final Review is ready to send to the Home Office. She will be taking the review to the county Domestic Abuse and Sexual Violence (DASV) Delivery Board for consideration of the county wide recommendations and actions.

8.2 Michelle Reynolds asked if the DHR Report could be shared yet and Mark Freeman asked if the CSP could see the action plan. Lynda Kilkelly responded that currently both the report and action plan are restricted to those agencies which have an action and can be shared once agreed by the Home Office. She added that there is a county Domestic Homicide Review Group to share best practice and ideas, which includes Vickie Crompton, County Domestic Abuse and Sexual Violence (DASV) Partnership, and Carol Davies, Clinical Commissioning Group.

8.3 Lynda Kilkelly reported that sadly there were other city DHRs in the pipeline with complex mental health and social care issues. Other agencies have been contacted to see if investigations are taking place so that the Cambridge CSP Chair can decide the scoping. Funding for the DHRs will need to be discussed by the CSP. Debbie Kaye stated that the Countywide Community Safety Strategic Board had discussed DHR reports with regard to them becoming standardised with the action plans.

### **9. Countywide Strategic Safety Board Verbal Update**

9.1 The Chair provided an update about the Countywide Strategic Safety Board (CSSB) meeting, which was held on 11 October. A highlight was seeking the engagement of CSPs and ensuring that the CSP members have access to the CSSB papers and

recommendations The Chair, Debbie Kaye, asked Louise Walker to work with Alasdair Baker, Office of the Police and Crime Commissioner, to be able to share the public CSSB papers. In addition, she asked the CSP to read the papers and in particular the Road Safety paper to feedback any concerns and also the Government's Serious Violence Strategy. The Chair said that a county bid was being developed for the Government's Early Intervention Youth Fund to reflect the work we want to do in the county. Ray Bisby provided the example of the Transforming Lives Project in Huntingdonshire, which has been very successful, involving partnership working and clear communication.

Action point 10/04

- 9.2 Louise Walker reported that the Office of the Police and Crime Commissioner has confirmed that future Crime and Disorder Reduction Grant for the CSP for 2019/20 will be for larger projects to transform lives rather than for smaller projects. She summarised the CSP funded projects for 2018/19; Safe Refuge, Care Venue, Taxi Marshals, Healthy Relationship Workshops and Drama performance in the city secondary schools. If these projects are to be considered for 2019/20 onwards, they will need a different source of funding. Susie Talbot asked about whether the CSP had the data around the projects' outcomes and that those agencies benefiting should consider providing mainstream support. Louise Walker responded that the data is available as projects are monitored and summaries of their evaluations are published in the CSP's Annual Review available on the website <https://www.cambridge.gov.uk/cambridge-community-safety-partnership>. Jessica Bawden suggested that the county lines work should be funded from outside the county and to look at the impacts on an area. It was agreed for Lynda Kilkelly to take future funding for CSP Projects from 2019/20 onwards to the City Centre Group.

Action point 10/05

## 10. Any other business

- 10.1 Paul Rogerson invited the CSP Members to participate in a social media campaign to support National Hate Crime Awareness Week 13 -20 October after the meeting.
- 10.2 Paul Clarke provided a verbal update on the fire fatality in Cherry Hinton last December. The Fire and Rescue Service (FRS) has been working with Cambridgeshire County Council and supplier NRS to establish a process whereby the FRS would be notified when a hospital bed is installed in a property. This will enable the FRS to visit the premises and undertake a Safe and Well Visit. Paul Clarke also updated the CSP regarding the promotion and installation of portable misting system units into those properties where it is identified the behaviours of the resident is such that the risk from death or serious injury from fire is very high.
- 10.3 Leigh Roberts reported that a Hate Crime and Discrimination Survey was being carried out by Cambridgeshire Research Group on behalf of South Cambridgeshire Crime and Disorder Reduction Partnership (CDRP). The Cambridgeshire Research Group is looking for responses from anyone who considers themselves to be LGBT+ and / or Transgender and lives or works in South Cambridgeshire and other areas of Cambridgeshire or Peterborough. She asked the CSP to support the circulation of the survey with their networks and on social media.

Action point 10/06

## 11. Key messages from the meeting to share with our organisations and the public

- 11.1 The Chair summarised the key messages to be shared from the meeting:
- To consider how to work together to deal with the issues here and now.

- Clear communication which the public can understand.
  - The importance of engaging with the work and recommendations of the Countywide Strategic Safety Board.
- 11.2. The Chair thanked the Board and Members for their contributions and were asked to provide their feedback on the joint briefing to inform future planning. There being no other business, this section of the meeting was closed. Action point 10/07

**12. Short break before Joint briefing**

- 12.1 CSP Members were invited to collect food for a working lunch provided by South Cambridgeshire Crime and Disorder Reduction Partnership.

**13. Joint briefing with South Cambridgeshire Crime and Disorder Reduction Partnership (CDRP)**

Present for the joint briefing were Members of the Cambridge Community Safety Partnership and Members of the South Cambridgeshire Crime and Disorder Reduction Partnership (CDRP) as below, if not already listed on page one:

Chris Parker (Chair)	Cambridgeshire Fire & Rescue Service
Anna Bradnam	South Cambridgeshire District Councillor
Claire Daunton	South Cambridgeshire District Councillor
Jack Ossel	Cambridgeshire County Council Research Group

South Cambridgeshire District Council Officers:

Patrick Adams	Senior Democratic Services Officer
Gemma Barron	Head of Sustainable Communities and Wellbeing
Kathryn Hawkes	Development Officer
Mike Hill	Director of Housing and Environmental Services

Guest speakers:

Sarah Ferguson	Cambridgeshire County Council & Peterborough City Council
Neil Sloan	Cambridgeshire Constabulary

- 13.1 Chris Parker, Chair of the South Cambridgeshire Crime and Disorder Reduction Partnership (CDRP), welcomed everyone. He set the context for the joint briefing and the challenge for CSP Chair, Debbie Kaye, and himself for how this part of the meeting will work and be valuable in identifying areas of mutual interest to start conversations for working more closely. He thanked Kathryn Hawkes and Louise Walker for their hard work in ensuring that the joint briefing was organised.

**14. Presentations from partners; strategic priorities across Cambridge City and South Cambridgeshire – opportunities for closer working**

- 14.1. The Deputy Police and Crime Commissioner, Ray Bisby, provided a verbal update, which emphasised the importance of Partners working together effectively to prevent and reduce crime as budgets are shrinking. He reported that Dorothy Gregson, Chief Executive of the Office of the Police and Crime Commissioner, is meeting with the Chairs of the CSPs, Delivery Groups and Key Boards in December.

- 14.2 Sarah Ferguson provided a verbal update on Think Communities, which creates a shared vision, approach and priorities for building community resilience across Cambridgeshire and Peterborough. She reported that the districts are all very different and the strategy sets out a way of working from a community focus approach.
- 14.3 Neil Sloan provided a verbal update on the Child Exploitation Strategy and Toolkit. He provided a brief history of the work and how it has evolved to develop a broader response to missing exploited and trafficked children as county lines has become more prevalent.
- 14.4 Steve Kerridge provided a verbal update on the Strategic and Operational priorities of Cambridge Constabulary. This included the new Chief Constable, the local policing review and new opportunities for partnership working with the police being based across Cambridge City and South Cambridgeshire now.
- 14.5 The Chair, Chris Parker, thanked everyone for attending and closed the joint briefing at 14:15.

## Appendix 1

### 2. Pre-advised questions from the general public.

A pre-advised question was raised at the Cambridge City West / Central Area Committee by Mr Richard Taylor and was tabled for the next Cambridge Community Safety Partnership meeting:

Question:

**Given the rise in suspended sentences and community orders reported in the media can the Cambridge CSP provide reassurance that sufficient action is being provided by the probation service to safeguard the public?**

Response from The Bedfordshire, Northamptonshire, Cambridgeshire and Hertfordshire Community Rehabilitation Company Limited (BeNCH)

BeNCH CRC is committed to working to safeguard children and vulnerable adults. We make sure that we receive good quality information from National Probation Service colleagues who assess service users in Court before they refer them to us. This includes information about risk factors which will then inform how we work with an offender. The Ministry of Justice has recently determined that all service users should be seen face to face by their officer on at least a monthly basis and BeNCH is applying this principle.

Some of the ways we ensure we are learning from work already completed includes monthly case audits, thematic audits and cascading learning from these to our frontline staff via managers. We are developing 'champions' in risk and domestic abuse in order to support and embed good public protection and safeguarding practice across BeNCH, learning from the feedback that we have assembled from a variety of sources over the past year. This includes Serious Further Offences (SFOs) where practice is carefully scrutinised both

internally and externally. We continue to assess risk of harm and put in place good risk management plans including working with key agencies, such as Children's Social Care, to support this practice.

Each year we review our training and ensure that staff have access to the most up to date and effective training to support effective practice. We have practice policies in place that we expect our staff to adhere to, including Domestic Abuse, Risk, Child Safeguarding and Adults at Risk. Most importantly our frontline staff receive supervision with their line manager at least every six weeks, where particular cases and work issues can be discussed. This formal process supplements the conversations that happen with managers on a day to day basis as staff consider what action to take to support effective, safe case management.

Through a range of partnership arrangements and our own operational partners, the CRC works with service users to identify their needs to assist them in their rehabilitation into the community. This is largely focused on providing assistance in building social capital in areas such as accommodation, job searches, financial planning, access to mentoring services and family support. In addition, the CRC is committed to meaningful engagement with users of our services, centred on our Service User Council and our partnership with the User Voice charity which enables us to receive additional feedback from offenders who use our services about what they found the most useful in supporting them to address their offending behaviour.

BeNCH, like every Community Rehabilitation Company, is also monitored closely by a local Contract Management Team and this scrutiny further supports the safety element of our work, ensuring that we work within a set of practice standards that have been agreed. We are accountable to the Contract Management Team for the safe and effective delivery of services that enable the service user to be rehabilitated, as well as the public to be protected. Senior leaders, myself included, meet with them at least every month. That team has free access across our offices and can engage with our staff at any time to assure themselves that what we say is happening on the ground actually is.

I hope that this goes some way to providing the assurance that is being sought and am happy to offer further clarification as required.

Ali Hancock

The Bedfordshire, Northamptonshire, Cambridgeshire and Hertfordshire Community Rehabilitation Company Limited (BeNCH)