

North Cambridge Framework for Change

Many thanks for your interest in completing our latest North Cambridge Framework for Change survey.

Once you have completed the survey, please return it to our Customer Service Centre in person or via post at the following address:

Communications Team, Customer Service Centre, Mandela House, 4 Regent Street, Cambridge, CB2 1BY.

You are also welcome to return to completed copies of this survey to Arbury Court Library or Meadows Community Centre.

The survey closes on Tuesday 16 December 2025. Any responses received after this date will not be considered.

If you are in need one one-to-one assistance when completing this survey, please call 07889111575. For any further assistance, email us at communications@cambridge.gov.uk.

You can also call our Customer Service Centre and ask for the Communications Team on 01223 457000 (open Monday to Friday, 9am to 5.15pm).

Background information

Cambridge City Council is consulting on the draft North Cambridge Framework for Change - our corporate vision for north Cambridge – which sets out our long-term plan for investment in Arbury, King's Hedges and Chesterton.

Earlier this year, we asked residents, community groups and local organisations to share their views on what matters most in north Cambridge. We heard from hundreds of people through surveys, events and conversations, and your feedback has directly influenced the draft Framework for Change.

The Framework also builds on earlier engagement around the North Cambridge Neighbourhoods Design Code.

What we heard from you on the four key themes

- **Ageing estates** – which suffer from poor insulation and damp, and there are concerns about safety, indoor and outdoor community spaces, and the need for better neighbourhood connections.
- **Arbury Court** – residents value the services offered at Arbury Court and express strong support for existing traders who should be supported through any change, but would like to see a more affordable and diverse range of shops
- **Open spaces** – are poorly laid out and under-used, and there is a desire for safer, greener and more inclusive parks and play areas.
- **Streets and travel** – worries about traffic, parking, and the need for safer walking and cycling routes with better neighbourhood connections.

What we're doing

We've used your feedback to shape the draft Framework for Change. This includes:

- an £80 million investment in north Cambridge to build more than 200 new council homes and 200 new market homes

- knocking down the current Arbury Court, replacing poor quality homes and commercial premises with 107 new council homes, 106 new private homes, new commercial units built for existing Arbury Court traders to move into, new community facilities including the library, and a new park and play area with a Sikh temple forming a key element of the community hub
- regenerating the Kingsway council estate, replacing largely unfit council homes with 99 new council homes and 98 new private homes, with a better arrangement of open and green spaces. The proposals also include redeveloping parts of nearby Brackley Close, Rutland Close and Verulam Way
- opportunities where enhancements can be made to parks and green spaces to make them safer and more accessible
- working with the Highways Authority for safer streets, better crossings and improved travel connections

What's next

We're now asking for your views on the proposed Framework and specifically on the priority areas for the Arbury Court and Kingsway redevelopments.

Your input will help shape the final version of the Framework and the development of the proposals.

Complete our survey to have your say. We are also hosting the following drop-in events, where we'd love to hear your feedback:

- Akeman Community Centre: Monday 17 November, 5 to 6.30pm
- Meadows Community Centre: Saturday 22 November, 11am to 12.30pm
- Brown's Field Community Centre: Monday 1 December, 5.30 to 7pm

Personal data

We will submit your input to Cambridge City Council's online participation platform. If you want to receive updates relevant to your input by email, please fill out the following fields on this page and we will create an account for you. Your data will not be public and will only be used by Cambridge City Council. If you do not agree for us to use your personal data in this way, you can leave them empty.

First name(s) (optional)

Last name (optional)

Email address (optional)

☐ By checking this box I consent to my data being used to create an account on Cambridge City Council's participation platform.

1. Are you responding on behalf of a business or community group? (mandatory)

**Choose as many as you like*

- ☐ Business
- ☐ Community group
- ☐ None of the above

2. What is the name of your business or community group? (optional)

3. What is your postcode? (mandatory)

We may use postcode information to invite you to take part in consultations that particularly affect your local area, such as consultations about children's play areas in your local park or community centres in your local area. We may also use it to help us to analyse the results of consultations, for example to find out what residents in a particular ward think about a particular proposal for the city. - If you are answering on behalf of a business or community group, please use the postcode connected to the business or community group.

4. What is your year of birth? (optional)

We may use this information to help us to analyse the results of consultations to find out what residents in different age groups think about a proposal for the city.

5. Are you a student? (optional)

**Only choose one option.*

- ☐ Yes - Full-time
- ☐ Yes - Part-time
- ☐ No

6. What is your ethnic group? (optional)

We may use information on your ethnicity to help us to carry out consultations to understand the needs of minority ethnic groups in the city. It will also help us to analyse the results of consultations to find out what residents in different ethnic groups think about a proposal for the city.

**Only choose one option.*

- | | |
|--|--|
| ☐ Arab | ☐ Asian or Asian British: Bangladeshi |
| ☐ Asian or Asian British: Chinese | ☐ Asian or Asian British: Indian |
| ☐ Asian or Asian British: Pakistani | ☐ Asian or Asian British: Any other Asian background (please give details) |
| ☐ Black or Black British: African | ☐ Black or Black British: Caribbean |
| ☐ Black or Black British: Any other Black background (please give details) | ☐ Mixed: White and Asian |
| ☐ Mixed: White and Black African | ☐ Mixed: White and Black Caribbean |
| ☐ Mixed: Any other mixed background (please give details) | ☐ White: English/Welsh/Scottish/Northern Irish/British |
| ☐ White: Gypsy or Irish Traveller | ☐ White: Irish |
| ☐ White: Roma | ☐ White: Any other White background (please give details) |
| ☐ Any other ethnic group (please give details) | |

If 'Any other ethnic group (please give details)', please specify

7. Do you currently have any physical or mental health conditions or illnesses lasting or expected to last 12 months or more? (optional)

We may use information on any disability you may have to help us to target consultations on proposals that may particularly affect residents with a disability, such as consultations on Shopmobility or accessibility of public toilets. We may also use it to help us to carry out consultations to understand the needs of disabled people in the city, or to analyse the results of consultations, for example to find out what disabled residents think about a proposal for the city.

**Only choose one option.*

- ☐ Yes
- ☐ No

8. What is your current total annual household income, including pay, benefits, pensions and investments? (optional)

We may use information about your household income to help us find out what residents with different levels of incomes think about our services or facilities. We will not use the data for any other purposes.

**Only choose one option.*

- | | |
|--|--|
| ☐ Less than £10,000 | ☐ £10,000 to £19,999 |
| ☐ £20,000 to £29,999 | ☐ £30,000 to £39,999 |
| ☐ £40,000 to £49,999 | ☐ £50,000 to £59,999 |
| ☐ £60,000 to £69,999 | ☐ £70,000 to £79,999 |
| ☐ £80,000 to £89,999 | ☐ £90,000 to £99,999 |
| ☐ £100,000 to £119,999 | ☐ £120,000 or more |



North Cambridge Framework for Change (survey) - Second stage of engagement

Instructions

- Write as **clearly** as you can— these forms might be scanned
- Write your answers in the same language as this form

About you

1. How do you connect to the north Cambridge area? (optional)

**Choose as many as you like*

- | | |
|---|--|
| ☐ I live in the area | ☐ I work in the area |
| ☐ I volunteer in the area | ☐ I run a business here |
| ☐ I attend school or college here | ☐ I use local services or shops regularly |
| ☐ I visit friends/family in the area | ☐ I travel through the area |
| ☐ Other | |

If 'Other', please specify

Arbury Court and Kingsway area housing proposals

2. Do you live in any of the following areas?

**Only choose one option.*

- ☐ Arbury Court
- ☐ Kingsway (including parts of Brackley Close, Rutland Close and Verulam Way)
- ☐ Other

If 'Other', please specify

3. Do you agree that Kingsway should be a priority area for investment and improvement? (optional)

**Only choose one option.*

- ☐ Yes
☐ No
☐ Not sure

4. Do you agree that Arbury Court homes should be a priority area for investment and improvement? (optional)

**Only choose one option.*

- ☐ Yes
☐ No
☐ Not sure

5. What matters most to you if redevelopment goes ahead? (optional)

**Choose as many as you like*

- | | |
|--|---|
| ☐ Safer streets - designing out crime | ☐ New council homes |
| ☐ New energy-efficient homes (council and market homes) | ☐ Better parking and access layouts |
| ☐ Greener public spaces and play/youth facilities | ☐ Minimising disruption during works |
| ☐ Other | |

If 'Other', please specify

6. How should residents be involved in shaping next steps? (optional)

**Choose as many as you like*

- | | |
|---|--|
| ☐ Resident liaison group | ☐ Community representatives |
| ☐ Regular drop-ins | ☐ Online updates |
| ☐ Other | |

If 'Other', please specify

7. **Are there other buildings or estates that the council should consider for investment proposals?** (optional)

Arbury Court park

8. **Which of these do you think is most important for the proposed park?** (optional)

**Choose as many as you like*

- | | |
|---|---|
| ☐ Same size as current park | ☐ Biodiversity enhancement |
| ☐ Children's play equipment | ☐ Trees |
| ☐ Encouraging increased footfall | ☐ Pedestrian and cycle paths |
| ☐ Reduction in anti-social behaviour | ☐ Other |

If 'Other', please specify

9. **What facilities would you like to see in the new Arbury park?** (optional)

**Choose as many as you like*

- | | |
|--------------------------------------|---|
| ☐ Play area | ☐ Multi-use games area |
| ☐ Outdoor gym | ☐ Hang-out seating |
| ☐ Other | |

If 'Other', please specify

10. **Would you like to be involved in the co-design of Arbury park?** (optional)

**Only choose one option.*

- ☐ Yes
☐ No

Arbury Court shopping centre

11. If improvements go ahead, what is most important to you? (optional)

**Choose as many as you like*

- | | |
|--|---|
| ☐ Safer routes and crossings | ☐ New public spaces and more seating |
| ☐ Cafe | ☐ Less anti-social behaviour |
| ☐ More activities for children | ☐ Space for markets and events (for example Christmas lights switch on and community garden) |
| ☐ Better lighting and visibility | ☐ New community facilities (e.g. library, Sikh temple) |
| ☐ New homes overlooking public spaces | ☐ Cycle parking and accessibility upgrades |
| ☐ Other | |

If 'Other', please specify

12. What types of shops or services would you like to see added that aren't currently there? (optional)

13. Where do you do your main food shopping? (optional)

**Only choose one option.*

- ☐ Arbury Court
☐ Aldi
☐ Tesco
☐ Other

If 'Other', please specify

14. Do you use the local food bank? (optional)

**Only choose one option.*

- ☐ Yes
☐ No

15. If you use Arbury Court, what is the principle means of travel to it? (optional)

**Only choose one option.*

- | | |
|-----------------------------|--|
| ☐ Walk | ☐ Cycle |
| ☐ Car | ☐ Public transport |
| ☐ Other | |

If 'Other', please specify

Open spaces across north Cambridge

16. Which spaces should be prioritised first for investment? (optional)

**Choose as many as you like*

- | | |
|--|--|
| ☐ Nun's Way recreation ground | ☐ Pulley Park |
| ☐ Arbury Town Park | ☐ King's Hedges recreation ground |
| ☐ Other | |

If 'Other', please specify

17. What would most improve safety and comfort in parks? (optional)

**Choose as many as you like*

- | | |
|--|---|
| ☐ Lighting at entrances and paths | ☐ Clear sightlines |
| ☐ More natural surveillance | ☐ Staffed presence |
| ☐ Maintenance and cleanliness | ☐ Other |

If 'Other', please specify

18. Which green links should be improved or created first? (optional)

**Choose as many as you like*

- | | |
|--|--|
| ☐ Arbury Court to Nun's Way | ☐ Pulley Park to Arbury Court |
| ☐ Links to schools | ☐ Links to Cambridge North station/business parks |
| ☐ Other | |

If 'Other', please specify

19. What youth facilities are most needed? (optional)

**Choose as many as you like*

☐ Skate/scoot

☐ Multi-use games area

☐ Outdoor gym

☐ Hang-out seating

☐ Other

If 'Other', please specify

20. Are there any underused spaces which could be improved for community use? (optional)

Streets and travel: Getting around north Cambridge

Responses to this section of the survey will be passed to the Highways Authority.

21. Which two roads should improvements take place on first? (optional)

**Choose between 1 and 2 options*

☐ Campkin Road

☐ Carlton Way

☐ Arbury Road

☐ Mere Way

☐ Milton Road

22. Where are the most problematic crossing points or junctions? (optional)

Name the location and issue.

23. Where do congestion, parking or safety issues occur around schools, and what measures would help? (optional)

24. To reach Cambridge North station or the city centre, what public transport improvements would help most? (optional)

**Choose as many as you like*

- | | |
|--|--|
| ☐ More frequent buses | ☐ More direct routes |
| ☐ Better shelters/real-time information | ☐ Safer access to bus stops |
| ☐ Step-free route to station | ☐ Other |

If 'Other', please specify

25. How supportive are you of adding green street features (trees, planters, rain gardens)? (optional)

**Only choose one option.*

- | | |
|--|-------------------------------|
| ☐ Strongly support | ☐ Support |
| ☐ Unsure | ☐ Object |
| ☐ Strongly object | |

Final thoughts

26. Is there anything else you'd like to tell us about Arbury, King's Hedges or Chesterton, how north Cambridge can improve, or the council's proposals? (optional)
