

FOI Ref

**11206**

Response sent

**16 Jun 2022**

(CCC) Waste Collections

1. In the last financial year 2021/22 how many incidents did your authority record where refuse collectors were physically assaulted by members of the public while carrying out council duties? Please give a brief description of the circumstances of the incident.

NOTE: By refuse collectors I mean all employees whose main duties are involved in the collection of rubbish (all types) from homes and businesses with your authority.

NOTE: If the refuse collection duties are carried out by a third party company hired by the council the information is still HELD by the council, because it is information held on your behalf.

**Response:**

Thank you for your request for information above, which we have dealt with under the terms of the Freedom of Information Act 2000.

I hope the following will answer your query:

Physical assaults on refuse collectors in 2021/2022 - **0**

We have checked our incident records for the financial period 21/22 and we can confirm that no Physical Assaults on refuse staff by members of the public have been recorded.

We aim to provide a quality service to you and hope that you are satisfied with this response, however if you have any questions, please contact us.

Further queries on this matter should be directed to [foi@cambridge.gov.uk](mailto:foi@cambridge.gov.uk)