

(CCC) Revs & Bens

Please may you kindly supply the following information:

1. Which software supplier do you use for the administration of
 - a) Council Tax
 - b) Business Rates
 - c) Council Tax Support

NEC supplies software for all.

In relation to each of the following, please provide the information for current date and January 2021

2. Number of Council Tax accounts paying by direct debit? **35114**
 - b) Where possible, please provide the number of accounts split by council tax band.

Current Official Band	Count
A	1240
B	5066
C	12086
D	6891
E	4268
F	2914
G	2377
H	261

3. If known, please provide % paying by direct debit split by benefit and non-benefit cases

59% of caseload paying by Direct Debit, of which 2% also receive CTR and 57% do not (that means 4% of the total DD caseload receive CTR).

4. How many business rates payers pay by direct debit?
1634

Thank you for your request for information above, which we have dealt with under the terms of the Freedom of Information Act 2000.

FOI Ref

10412

Response sent

24 Feb 22

I hope the following will answer your query:
For ease of reference our responses have been added in red text above.

We aim to provide a high-quality service to you and hope that you are satisfied with this response. If you have any further questions, please do not hesitate to contact us.

Further queries on this matter should be directed to foi@cambridge.gov.uk