

(CCC) Fraud

- Do you have a fraud investigation department/team?
- If you don't have a fraud team, who investigates reported case of fraud?
- How many fraud investigators are there in your team?
- Can you please list the top 4 most common types of fraud you investigate?
- Do you investigate any Covid related fraud cases – e.g. business grant, business support, business rates relief or business load fraud cases?
- Do you release or publish any information about the number of cases you investigate per annum, the value of fraud and their outcomes?
- How many fraud cases were investigated in 2020 and in 2021?
- Do you use an electronic case management system to record and manage your fraud cases? If so, which case management system do you use?
- Do you use data matching to proactively identify potential fraud cases? Which product or service do you use?
- Do you investigate fraud on behalf of other organisations? Can you please state who?

Response

Do you have a fraud investigation department/team? Yes

- If you don't have a fraud team, who investigates reported case of fraud? N/A
- How many fraud investigators are there in your team? 1
- Can you please list the top 4 most common types of fraud you investigate?

Business Grants

Housing

RTB

Council Tax Discount

- Do you investigate any Covid related fraud cases – e.g. business grant, business support, business rates relief or business load fraud cases? Yes
- Do you release or publish any information about the number of cases you investigate per annum, the value of fraud and their outcomes? Yes – data provided to CIPFA Annual Fraud Tracker – when the survey is run.
- How many fraud cases were investigated in 2020 and in 2021? 2020 – 33
2021 – 29
- Do you use an electronic case management system to record and manage your fraud cases? If so, which case management system do you use? No
- Do you use data matching to proactively identify potential fraud cases? Which product or service do you use? Yes

Cabinet Office NFI

- Do you investigate fraud on behalf of other organisations? Can you please state who? Yes – occasionally on behalf of Registered Social Landlords for housing fraud

We aim to provide a high-quality service to you and hope that you are satisfied with this response. If you have any further questions, please do not hesitate to contact us.

FOI Ref

10499

Response sent

15 Mar 2022

Further queries on this matter should be directed to foi@cambridge.gov.uk