

FOI Ref

9943

Response sent

26 Nov 2021

(CCC) Software and Application

See below

Response

See below

Further queries on this matter should be directed to foi@cambridge.gov.uk

FOI 9543 - CCC	ERP
Software Supplier: Can you please provide me with the software provider for each contract?	
Software Brand: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.	
Contract Description: Please do not just state two to three words can you please provide me detail information about this contract and please state if upgrade, maintenance and support is included. Please also include any modules included within the contract as this will support the categories you have selected in question 1.	
Number of Users/Licenses: What is the total number of user/licenses for this contract?	
Annual Spend: What is the annual average spend for each contract?	
Contract Duration: What is the duration of the contract please include any available extensions within the contract.	
Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MMY.	
Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.	
Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.	
Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number). If this request is too wide or unclear, I would be grateful if you could contact me as I understand that under the Act, you are required to advise and assist requesters. If any of this information is already in the public domain, please can you direct me to it, with page references and URLs if necessary.	

CRP	HR
	iTrent
	Performance and spending - Cambridge City Council

Payroll

[Performance and spending - Cambridge City Council](#)

Finance
Technology 1

[Performance and spending - Cambridge City Council](#)

Type of Application	Supplier Name	Software Name & version / release	Contract Expiry Date	Contract extensions available, if any?	Contract Value	Annual Fees (Software Support and Maintenance, or SaaS)
Finance (Ledgers)	Technology One	Technology 1	22/07/2021	NA	Performance and spending - Cambridge City Council	Payments to suppliers - South Cambs District Council (scambs.gov.uk)
Financial Budgeting & Forecasting	Technology One	Technology 1	22/07/2021	NA	Performance and spending - Cambridge City Council	Payments to suppliers - South Cambs District Council (scambs.gov.uk)
Financial Document Management	Technology One	Technology 1	22/07/2021	NA	Performance and spending - Cambridge City Council	Payments to suppliers - South Cambs District Council (scambs.gov.uk)
Supplier Invoice Processing	Technology One	Technology 1	22/07/2021	NA	Performance and spending - Cambridge City Council	Payments to suppliers - South Cambs District Council (scambs.gov.uk)
Secure Cheque Printing	PCF	PCF Secure Cheque Printing	Roll forward yearly when licence is due for renewal (dec 2021)	N/A	£1,023.81 & 230.96 Maintenance for the 401 Cheque Printer	£1,023.81 & 230.96 Maintenance for the 401 Cheque Printer
Income Management (Cash Receipting)	Capita	Income Management	Jun-23			21489
Procurement (POs & Reqs)	Technology One	Technology 1	22/07/2021	NA	Performance and spending - Cambridge City Council	Payments to suppliers - South Cambs District Council (scambs.gov.uk)

Sourcing, Tenders, Contracts,	NA?					
Catalogues / Marketplace	NA?					
Payroll / Payroll Service	HR Midlands	iTrent	11/05/2025	NA	Performance and spending - Cambridge City Council	Payments to suppliers - South Cambs District Council (scambs.gov.uk)
HR	HR Midlands	iTrent	11/05/2025	NA	Performance and spending - Cambridge City Council	Payments to suppliers - South Cambs District Council (scambs.gov.uk)
Performance Management (HR / appraisals)	NA?					
Employee Expenses	HR Midlands	iTrent	11/05/2025	NA	Performance and	Payments to suppliers - South Cambs District
Reporting / Analytics / Business Intelligence / Data Warehouse/ Data Pool	NA?					
CRM (Client Relationship Management)	City does not have a CRM system.					
BACS payments	PCF	Bacs Active IP	31/03/2022			4110
Field Services (Works Order Management)	Need more info					
Access Control Systems	Need more info					
Artificial Intelligence / Machine Learning / Robotics	N/A					
Legal and Legal Forms	IKEN	IKEN	31/07/2022			11641

Social Care (Adults and Children)	NA					
Schools Information Management System	NA					
Ticketing Solution (if any)	NA					
IT Outsource Provider (if any)	NA					

In addition, please provide your organisation's

1. Contract Register - See above
2. Overall non-staff spend and - **Please clarify?**
3. Software spend - See above
4. Number of staff / employees (FTEs)? **Headcount as of 16 November was – 805 (683.3) FTE**

Hosting (customer (on premise or cloud) or supplier)

TechnologyOne is a hosted environment so included upgrades and maintenance. Contract is for all 3 councils, CCC, SCDC and HDC

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On premise

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In house

On Premise shared service for all 3 Councils

