

FOI Ref

10005

Response sent

01 Dec 2021

(CCC) Licensing

The City Council licensing database has been unavailable for many many month and is causing considerable inconvenience to members so the public who are unable to access information.

Questions

1. When was the database taken off line. Please provide the date
2. When is it likely to be restored. Please provide the date projected.
3. What is the name, email and position of the senior Council officers responsible for this service.
4. Which executive Councillor is responsible for the licensing service.

Response

On the 26th April 2021, the Environmental Health Department moved to a new IT system. Due to the change of system, our previous public register platform was no longer compatible, and meant it was no longer accessible. We are currently in the process of launching the new Public register platform, however this is taking us longer than originally planned. We are working hard and continuously to ensure the online public register is available online again as soon possible. We hope to have it up and running by end of the year, however it is dependent on a number of factors.

In the meantime, although our previous licence register is currently unavailable, members of the public are able to find out any information that would be available via the licence register by completing an 'contact us with a licensing enquiry' form which is available online or e-mailing us at licensing@cambridge.gov.uk.

Following a request, information is provided. To ensure those visiting our licence application pages, such as the [Current alcohol and entertainment licence applications –](#) page, are aware that the licence register is not available and the process to follow, we have maintained a banner containing the contact details to licensing@cambridge.gov.uk at the top of these pages.

I can confirm that the Senior Council Officer responsible for the public register is Environmental Health Manager, Yvonne O'Donnell (Yvonne.Odonnell@cambridge.gov.uk).

The licensing function is not an Executive function, but a Regulatory function and the Chair of Licensing Committee is Councillor Gerri Bird.

Further queries on this matter should be directed to foi@cambridge.gov.uk
