

FOI Ref

9922

Response sent

15 Nov 2021

### **(CCC) Apps and Chatbots**

Information request 1:

- Do you have an app?
- When was it launched?
- How many people have downloaded the app since its launch?
- How many reports have come through the app since its launch?
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Information request 2:

- Do you have a Chatbot?
- Is it internal for staff or external for customers?
- Which supplier did you go with or was it built in-house?
- When was it released to the public?
- How many conversations have taken place since launch?

### **Response**

There is no CCC App and no CCC Chatbot.

Further queries on this matter should be directed to [foi@cambridge.gov.uk](mailto:foi@cambridge.gov.uk)