

FOI Ref

9508

Response sent

07 Sep 21

(CCC) CCTV

Q1. Is your CCTV Control Room operated by your local authority or is it outsourced?

Q2. What are the hours and days of manned operation?

Q3. How is your control room staffed? (Please provide management structure, number of operators and grades)

Q4. Does your authority offer commercial monitoring for private businesses or council leased buildings (i.e. public sports centers, garage forecourts etc.).

Q5. Does your control room also operate or have access to the following services:

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- Internal Access Control Systems.
- Alarm Activations
- Car park ANPR Systems
- Parking Enforcement CCTV cameras
- Intercom Help points
- Security barriers/ Blockers
- Emergency plan hubs
- Lifeline support

Response:

Q1. Is your CCTV Control Room operated by your local authority or is it outsourced? **In house**

Q2. What are the hours and days of manned operation? **24/7**

Q3. How is your control room staffed? (Please provide management structure, number of operators and grades)

Manager sc F (part time)

Assistant manager scale (full time)

OPERATORS X12 sc 9 (1 Bank staff, 3 fixed 12 month contracts , 1x part time)

Q4. Does your authority offer commercial monitoring for private businesses or council leased buildings (i.e. public sports centres, garage forecourts etc).

Yes, we do offer monitoring for CCTV both internal and some small external.

Q5. Does your control room also operate or have access to the following services:

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- Internal Access Control Systems. **no**
- Alarm Activations- **no**
- Car park ANPR Systems **no**
- Parking Enforcement CCTV cameras- **no**
- Intercom Help points **no**
- Security barriers/ Blockers. **Yes x1**
- Emergency plan hubs **no**
- Lifeline support **no**

Further queries on this matter should be directed to foi@cambridge.gov.uk