

(CCC) Acceptance of cash payments

1. Has the council stopped accepting cash payments in any of the following areas of council business? a. Housing b. Welfare c. Tax payments d. Childcare e. Adult education & skills training f. Educational support (such as learning support or council-provided tuition) g. Leisure/sport h. Parking i. Health, social care, dentistry or mental health services (please specify) j. Payments to schools (including school meals) k. The council is completely 'cashless' (cash is not used for any payments across council business)
2. If you answered yes to any question from 1(a) through 1(j), does the council have records of the number of payments made by cash prior to the cessation of accepting cash? If so, please provide these. If possible, please provide these figures for the three years prior to the cessation, in yearly intervals.
3. If you answered yes to question 1(g), does the council have records of the number of people who have been refused access to leisure or sport facilities due to being unable to make non-cash payments? If so, please provide these figures for each year since the council stopped accepting cash.
4. If you answered yes to question 1(j) (that the council no longer accepts cash for school meals), does the council have records of the number of students buying school meals in 12 months before and after the switch to cashless was made? If so, please provide these, broken down by month.
5. If you answered 'no' to question 1(g), does your council have any plans to move toward exclusively taking non-cash payments for council services?
6. Please provide a breakdown of the payment methods used for the services listed in question 1.

Response:

Please see attached document for our responses to your query.

Further queries on this matter should be directed to foi@cambridge.gov.uk

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d. Childcare

e. Adult education & skills training

f. Educational support (such as learning support or council-provided tuition)

g. Leisure/sport

h. Parking

i. Health, social care, dentistry or mental health services (please specify)

j. Payments to schools (including school meals)

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No

No

No

N/a - These services are provided by the County Council

N/a

N/a

No

No

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No

N/a

N/a

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We are aiming to be as cashless as possible. Inevitably there will be some scenarios where some cash payments will be required.

Cash, Cheque, Internet Debit & Credit Cards, Touchtone Debit & Credit Cards, BACS, Direct Debit, Giro, MOTO, Barcode Pay Point.