FOI Ref Response sent

9466 2 Sep 21

## (CCC) Financial Management/ERP system

- \* What Financial Management/ERP System does the council use?
- \* Who is ultimately responsible for the system (name and title)?
- \* How many users access the system across the council?
- \* Is the system hosted locally or is it a cloud solution?
- \* Does the council intend to move the system to the cloud?
- \* When did the contract commence and when will it expire?
- \* Do you intend to evaluate alternative solutions when the contract expires?
- \* Are you in a shared service for either ICT or Financial Management/ERP?
- \* If yes, what is the nature of the shared service?
- \* If no, what plans do you have for shared service/partnership working?

If the Finance system is run/managed in-house:

- \* What is the annual software (license and support) charge payable to the Financial Management/ERP system provider?
- \* What was the initial capital cost of the system payable to the supplier?

If the Finance system is hosted remotely (via the cloud):

\* How are the annual charges made up (software license/support charge, hosting charge etc.)?

## Response:

Please see attached document which details the answers to your questions.

FOI Ref Response sent

9466 2 Sep 21

(CCC) Financial Management/ERP system	
Questions	Cambridge City Council Comments
What Financial Management/ERP System does the council use?	Technology One
Who is ultimately responsible for the system (name and title)?	Matthew Wood (Financial System Accountant)
How many users access the system across the council?	485
Is the system hosted locally or is it a cloud solution?	Cloud
Does the council intend to move the system to the cloud?	n/a
When did the contract commence and when will it expire?	Commenced on 23 June 2016 with an initial term of 5 years and 8 months (February 2022) with the possibility of extending.
Do you intend to evaluate alternative solutions when the contract expires?	We are likely to extend our current contract.
Are you in a shared service for either ICT or Financial Management/ERP?	ICT Shared Service with South Cambridgeshire District Council and Huntingdon District Council. The finance system was procured jointly.
If yes, what is the nature of the shared service?	As above
If no, what plans do you have for shared service/partnership working?	n/a
If the Finance system is run/managed in-house:	
What is the annual software (licence and support) charge payable to the Financial Management/ERP system provider?	£33k
If the Finance system is hosted remotely (via the cloud):	

Further queries on this matter should be directed to foi@cambridge.gov.uk