

FOI Ref

9222

Response sent

14 Jul 2021

(CCC) Revenues and Benefits IT System

Response:

Thank you for your request for information, which we have dealt with under the terms of the Freedom of Information Act 2000.

(CCC) Revenues and Benefits IT System I am researching the usage of software for the processing of Revenues and Benefits across UK councils, and would therefore appreciate a response under the Freedom of Information Act to the following:

What Revenues & Benefits IT system does the council use? [NEC Software Solutions Revenues and Benefits](#)

Is the system hosted on premise, or in the cloud? [Hosted by NEC Software Solutions](#)

If on premise, does the council intend to move the Revenues & Benefits system to the cloud in the next 3 years? [N/A](#)

Is the council in a shared service scheme for Revenues & Benefits? [No](#)

If so with which other council(s)? [N/A](#)

What is the annual software charge payable to the current Revenues & Benefits system provider with regard to: [£186,466.00](#)

· [License fees](#)

· [Support fees](#)

· [Hosting fees](#)

When did the current contract commence? [01/04/2021](#)

When will the current contract expire? [31/03/2026](#)

Will the council re-tender for the Revenues & Benefits system when the contract expires, or in the case of an annual rolling contract, in the next 2 years? [N/A](#)

Who is responsible for Revenues & Benefits (please provide Name and Job Title)? [Alison Cole, Head of Revenues and Benefits](#)

How many council staff use the system on a daily basis? [There are 100 Concurrent end user licences](#)

Further queries on this matter should be directed to foi@cambridge.gov.uk
