

Additional Green Bin

Main Terms and Conditions – October 2018

- 1) The provision of an additional green bin will be subject to an annual charge that covers the emptying of the bin for the period 1st October to 30th September.

The current charge is £35 for a 240 litre bin and £30 for a 140 litre bin, per year per bin.

- 2) There are no concessions and the annual charge is for a full year irrespective of when you started the service. For example, if you order an additional green bin in April you have to pay the full annual charge for the period April to September and then the annual charge on 1st October each year thereafter.
- 3) It is a condition to pay the annual charge due on 1st October each year by Direct Debit.
- 4) The bin will remain the property of Cambridge City Council.
- 5) There is the option of having a standard 240 litre green bin or a small 140 litre green bin. A maximum of 3 additional green bins can be obtained.
- 6) Only additional Cambridge City Council supplied bins will be emptied.
- 7) The sticker provided must be placed on the body of the bin at the back, under the handles so it is clearly visible to the collection crews. The bin should then be put out on collection day with the handles towards the road. If a 2nd or additional green bin does not have a sticker Cambridge City Council cannot guarantee to empty it.
- 8) If you move within the Cambridge City Council or South Cambridgeshire District Council areas you can transfer the bin, however you must notify us of your change of address. If you move out of the area the annual charge is non-refundable and you must contact us to have the bin removed.
- 9) All green bin waste must be contained within the bin and the bin lid closed otherwise it will not be emptied. Excess waste will not be collected.
- 10) Items which are allowed in the bin are:

Organic kitchen waste includes the following materials:

- All food waste from the kitchen - RAW & COOKED
- Vegetable & fruit peelings
- Dairy products
- Meat and fish and bones
- Bread, pastries and biscuits
- Rice, pasta, beans
- Any plate scrapings

Kitchen waste can be wrapped in newspaper or paper liners. Bio-bags are not accepted.

Garden waste includes the following materials:

- Grass cuttings
- Prunings from hedges, shrubs and trees
- Leaves and bark

- Untreated wood (i.e. no nails, paint or varnish)
 - Flowers and weeds
 - Windfall
 - Straw and Sawdust
- 11) Items prohibited from the bin are:
- Plastic bags
 - Any type of degradable / biodegradable bag/sack (including corn starch bags)
 - Garden items such as plastic flower pots / trays
 - Any items that should be in the recycling or general rubbish bin
 - Soil
 - Stones / hardcore / rubble
 - Turf
- 12) Bins which are rejected due to contamination must have the contaminated items removed and will not be recollected until the next scheduled collection day.
- 13) If bins are left by the collection crew due to the contents being frozen they will not be recollected until the next scheduled collection day.
- 14) The bin must be available for collection at 6.00am on the day of collection. The bin should be presented at the kerbside for emptying. Assisted collections are available to residents who qualify for the service.
- 15) Missed collections - we will only return for missed collection bins in the following circumstances:
- The bin was placed out by 6.00am on the day of collection
 - The right collection point was used
 - In the case of assisted collections there was access to get to the bin e.g. gate unlocked
 - A reject card has not been left with the bin
 - A crew report has not been received regarding the bin e.g. heavy, excessive waste
 - The missed bin has been reported after 3.30pm on your collection day but by 3.30pm the day after your scheduled collection.
- 16) If the wheeled bin cannot be safely manoeuvred and positioned onto the vehicle, or the vehicle cannot lift the bin due to the weight of the bin, then it will be left un-emptied and a reject card left where possible. If the bin is found to be too heavy the householder will be required to remove sufficient material from the bin and dispose of it in a responsible manner. Once sufficient weight has been removed from the bin we will collect it on the next scheduled collection day.
- 17) If you are sharing your second green bin with a neighbour the householder who pays the annual charge will have overall responsibility for the bin as a bin can only be allocated to one address. It is the responsibility of the named householder if the bin is contaminated, misused or needs replacing.
- 18) Non-payment of the annual charge will result in the bin not being emptied.

If you have any queries regarding the service please contact us at:

Email: wasteandstreets@cambridge.gov.uk

Telephone: 01223 458282