

## USEFUL CONTACTS

### Addressing Anti-Social Behaviour (ASB)

#### Abandoned Vehicles

01223 458282 or email  
[city.services@cambridge.gov.uk](mailto:city.services@cambridge.gov.uk)

#### ASB Team

01223 457950 or email  
[asbsection@cambridge.gov.uk](mailto:asbsection@cambridge.gov.uk)

The ASB Team will investigate anti-social behaviour and take appropriate action against the perpetrators.

#### CCTV Mobile Text Alerts (Cambridge, Ely and Soham)

62288

If you see something wrong, a crime, anti-social behaviour, an accident or someone in trouble, text the CCTV team, giving the location and what is going on.

#### Graffiti Removal

01223 458282

#### Housing Officers

01223 458415 (North) or 0800 587 2031 (South)

If the problem of anti-social behaviour is on a City Council Housing Estate, you can phone your Housing Officer.

### Reducing Domestic Violence

#### Women's Aid Helpline

Local – 01223 460947  
National – 0808 2000 247

#### Men's Advice Line and Enquiries

0845 064 6800

Police (ask for "Domestic Violence Unit")

0845 456 4564

**In an emergency, always dial 999**

### Tackling Hate Crime

#### Hate Crime Surgeries

01223 823552

Held on the **third** Thursday of every month from 13:30 until 15:30 at:  
Addenbrookes Hospital  
Cambridge University Hospitals NHS Foundation Trust  
Hills Road  
Cambridge CB2 0QQ

Alternatively on **every** Thursday from 17:00 until 18:30 at:  
Sweet 'n' Spicy Restaurant  
102 Mill Road  
Cambridge CB1 1BD

#### Open Out Scheme

01223 823552

A confidential reporting scheme for hate crimes.

#### Racial Harassment Officer

01223 457967 or 07973 883261

If you, or members of your family, have been the subject of racial harassment, or if you have witnessed a racial incident, contact the Racial Harassment Officer. The service is **completely confidential** and offers support and assistance as well as advice and action.

### Operation Columbus

01223 823362

Offers advice and help with personal safety to overseas students and visitors coming to Cambridge.

### Safer City Grants

For information about how to apply for funding for community projects to reduce crime or anti-social behaviour, contact:

Cambridge Community Safety Partnership  
01223 457045 or e-mail  
[tom.kingsley@cambridge.gov.uk](mailto:tom.kingsley@cambridge.gov.uk)

# MAKING CAMBRIDGE A SAFER PLACE

The Cambridge Community  
Safety Partnership



Annual Review 2007

**The Cambridge Community Safety Partnership aims to make Cambridge a safer place for residents, workers and visitors.**

Working with local community groups over the past two years, the Partnership has focused on four priority areas for Cambridge. These took into account the priorities of local residents, crime trends and the Government's National Crime Reduction Strategy. We will continue to work hard on the four priority areas for the coming year.

### What did we say we would do in 2006/2007?

We promised to **reduce** overall crime by **21%** over the three years 2005-2008 by tackling the four priority areas:

- Alcohol-Related Violent Crime in the City Centre, Mill Road and the Cambridge Leisure Site
- Domestic Violence
- Anti-Social Behaviour
- Prolific and Priority Offenders

### ACHIEVED in 2006/2007

Compared to 2003/2004 baseline:

- Reduced overall crime by **20%**
- AND**
- Violent crime is down **24%**
- Domestic burglary is down **16%**
- Theft and robbery are down **28%**
- Vehicle crime is down **28%**
- Criminal damage is down **19%**

We have the 5th lowest crime rate when compared to similar authorities.

Working together to reduce crime, the fear of crime, and anti-social behaviour:  
Cambridge City Council; Cambridgeshire Constabulary; Cambridge Council for Voluntary Services; Cambridge Fire and Rescue Service; Cambridgeshire County Council; Drug and Alcohol Action Team; Police Authority; Primary Care Trust; Probation Service and Youth Offending Service.

## HOW DID WE DO IT?

With clear action plans and targets to aim for, we have rolled out a wide range of initiatives around prevention and enforcement. Here are just some of them:

### Alcohol-Related Violent Crime

- Enhanced levels of policing in the City Centre especially around holiday periods and special events
- A dispersal order giving police power to disrupt gatherings of suspected trouble-makers
- Fixed Penalty Notices issued to people causing disorder
- Training for bar and club staff to promote security and sensible drinking in a safe environment
- Operation to target venues selling alcohol to underage children
- A 'Care Venue' in the City Centre on busy nights around Christmas giving people water, first aid and advice on responsible drinking and getting home safely
- CCTV text service for the public if they witness an incident

### Domestic Violence

- Training and awareness raising for people working with victims
- Freedom programme to help victims of domestic violence recover from their experience
- High-risk cases prioritised by multi-agency risk assessment
- Plans for countywide Domestic Abuse Unit, to offer advice and help to victims
- An Advocacy Service to empower victims of domestic violence
- A 'Sanctuary Project' to allow victims, where possible, to stay in their own homes

### Anti-Social Behaviour and Criminal Damage

- Targeted anti-social behaviour hotspots in six wards to improve the environment and reduce criminal damage
- Issued four Anti-Social Behaviour Orders, six Injunctions and twenty four Acceptable Behaviour Contracts
- Implemented a Reconnections Policy to return rough sleepers to their last place of settled accommodation and support
- Supported a Food and Health Education project for streetlife people
- Issued Fixed Penalty Notices for littering
- Fitted out a CCTV van for enforcement around flytipping and graffiti
- Rangers organised the 'Big Clean Up' in the north of the City
- Installed CCTV and lighting in crime hotspot areas
- Produced a DVD giving advice on safety to foreign students

### Prolific and Priority Offenders (PPO)

- Recruited a police officer to work with PPOs
- Recruited an accommodation and resettlement officer to support offenders with finding accommodation, employment and training
- Organised activities for young offenders who are awarded a certificate demonstrating their achievements
- Regular and enhanced contact and monitoring of PPOs
- Evaluation of the PPO project with learnings for the future

## WORK STILL TO BE DONE:

Last year we saw a rise in burglary dwelling, although quarter four saw a decrease compared to the previous quarter. The decrease may have been due to police activity, which was concentrated on a number of prolific offenders, resulting in several arrests. If we are to meet our target of a 21% reduction in overall crime, we will have to keep up this concentrated level of enforcement.

Violent crime has risen slightly since last year. Intelligence suggests that this is in the category of low-level disorder, but further analysis will be carried out. Focus has already moved to special policing operations in trouble hotspots.

There is a high volume of incidents of criminal damage, which is prevalent throughout the City and not confined to specific areas. We will be looking more closely at how to tackle criminal damage across the City.

Cycle crime has decreased in the last year, but as this is a high volume crime, our police cycle squad will continue working on intelligence gathering, prevention and enforcement.

## PLANS FOR 2007/2008

We will be continuing the good work done by:

- Using special police operations to target trouble hotspots
- Tackling vandalism and anti-social behaviour throughout the City
- Developing the Domestic Abuse Unit
- Implementing the recommendations from the PPO Evaluation

For further information about the Cambridge Community Safety Partnership, please go to the Cambridge City Council website at [www.cambridge.gov.uk](http://www.cambridge.gov.uk) and follow the link to Community Safety via "Community & Living". If you wish to comment on this review, or to request this review in a large print or another language, please contact Tom Kingsley, Cambridge Community Safety Partnership Support Officer:

01223 457042

E-mail: [tom.kingsley@cambridge.gov.uk](mailto:tom.kingsley@cambridge.gov.uk)