

| Housing Strategy 2009-2012 Action Plan - DRAFT | | | | | | | | |
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| Action | Completion | Year | Milestones | Lead Officer | Risks/ dependencies | Success Criteria | Progress | |
| STRATEGIC HOUSING MARKET ASSESSMENT | | | | | | | | |
| <p>Objective a): Ensure a comprehensive set of appropriate and up to date information is available on the local housing market, to inform future strategic direction and influence policy;</p> <p>Outcome required: Strategic Housing Market Assessment remains up to date and is used to inform strategic decision making by the Council and other partners</p> | | | | | | | | |
| 1 | Continue to Implement sub-regional SHMA work programme | 2012 | Y4 | Key data to be reviewed annually | Helen Reed | Engagement of sub-regional partners | Key information and data is available to inform housing requirements on new and existing developments | |
| 2 | Review SHMA work programme in consultation with SHMA partnership | 2012 | Y4 | To be reviewed June/July each year | Helen Reed | Engagement of sub-regional partners | Council influences which parts of the SHMA require further work | |
| 3 | Link work on the SHMA to work on county-wide Joint Strategic Needs Assessment | Mar-11 | Y2 | Input into Homelessness JSNA 2009 | Helen Reed | Engagement of sub-regional partners | Information from JSNAs fed into SHMA. SHMA influences development of JSNAs | |

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| ENVIRONMENTAL IMPACT | | | | | | | | |
| Objectives b) & d): Tackle climate change and reduce CO2 emissions; Increase energy efficiency in new and existing homes across all tenures; | | | | | | | | |
| Outcomes required: Reduce CO2 emissions from existing homes by 2% per year. (Target to be reviewed in 2010) Achieve a 48% improvement in domestic energy efficiency within existing homes between April 1996 and March 2011. Improve thermal efficiency across all tenures Ensure that any major improvements to or refurbishments of the Council's homes leads to improvements in the energy efficiency of those homes. | | | | | | | | |
| See objective f) below for outcomes and actions related to new homes | | | | | | | | |
| 4 | Review the Council's Home Energy Strategy and Affordable Warmth Policy and the energy efficiency targets within it | Mar-11 | Y2 | Database to be in place by December 2010 | Justin Smith & Sam Griggs | Implementation of new energy efficiency database to enable improved data collection and monitoring | New targets are compatible with government targets, and SMART action plan is in place and delivered | |
| 5 | Review the Council's Private Sector Housing Strategy Action Plan in light of the results of the Private Sector Stock Condition Survey, to improve the energy efficiency of the private sector housing stock. | Mar-10 | Y1 | | Selwyn Anderson | | New targets are compatible with government targets, and SMART action plan is in place and delivered | |
| 6 | Develop and implement a training package for frontline staff to advise on energy efficiency | Mar-10 | Y1 | Package developed by Jan 10 | Justin Smith & Sam Griggs | | Evidence that staff are making referrals to external agencies. | |

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| 7 | Provide improvement grants to landlords registered with the Landlord Accreditation scheme | Mar-11 | Y2 | | Justin Smith | Availalability of regional funding | 140 properties to have energy rating improved to a minimum 'D' rating, and to be granted Energy Performance Certificates over 2 years 2009/10 to 2010/11 | |
| 8 | Complete work in Arbury Energy Action Zone, assess outcomes, and agree on future approach to targeting resources | Mar-10 | Y1 | Completion of scheme December 2009 | Justin Smith | | Measurable reduction in carbon emissions. Decision made on way forward for targeting resources. | |
| 9 | Meet thermal efficiency requirements of Decent Homes programme in relation to heating, loft and cavity wall insulation | Dec-10 | Y2 | | Sam Griggs | | All the Council's homes to meet Decent Homes Standard | |
| 10 | Incorporate energy efficiency work into the Decent Homes programme beyond the 2010 national deadline, including improvements to thermal efficiency and trialling of renewable energy measures | 2012 and beyond. (Programme to be agreed) | Y4 | | Sam Griggs | Availability of funding. | All lofts to have a minimum of 150mm insulation; all cavities to be filled; more efficient heating systems to be installed. Range of renewable energy measures to have been trialled, and rolled out where possible. | |
| 11 | Trial use of energy efficiency measures in 3 flats as part of the refurbishment of Talbot House Sheltered Scheme and evaluate impact. | Jul-10 | Y2 | Scheme complete August 2009. | Sam Griggs | | Impact of innovative wall insulation triple glazing, energy efficient boilers and ventilation measures is clear. | |

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| 12 | Improve the energy efficiency of Brandon Court sheltered scheme as part of the refurbishment work, through improved insulation and heating systems, and lessons learnt from Talbot House refurbishment. | Nov-11 | Y3 | Refurbishment completed Nov 2011. | Sam Griggs | | Measurable increase in thermal efficiency and reduction in carbon emissions. (Not measurable until 2013) | |
| 13 | Investigate the potential for a district grey-water system for Brandon Court and the surrounding area, as part of scheme refurbishment, and incorporate into scheme if viable. | Nov-11 | Y3 | Refurbishment completed Nov 2011. | Simon Bunn | Viability of system | Decision on whether to proceed with system. If installed, a measurable reduction in mains water consumption.(Not measurable until 2013 onwards) Information generated to inform policies in the emerging LDF. | |
| 14 | Carry out a trial Retro-fit in one non-standard construction property (Byron Square) and monitor impact. Roll out to other similar properties if grant funding is made available. | Mar-12 | Y3 | First retro-fit completed August 2010; Funding for phase 2 due to be announced January 2010. | Bob Hadfield | Availability of future funding | Retro-fit is completed and impact monitored. Lessons learnt rolled out to other properties as appropriate. | |
| 15 | Promote good practice amongst local RSLs and RSL tenants | Dec-12 | Y4 | | Justin Smith & Sam Griggs | | To be agreed | |

Objective c):

Tackle fuel poverty, particularly in relation to vulnerable people;

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| <p>Outcomes required: Reduce the % of vulnerable people living in homes with a low energy efficiency rating (SAP rating of below 35), to 4% by March 2011. Increase the % of vulnerable people living in homes with a high energy efficiency rating (SAP rating of 65 or above), to 30% by March 2011. (These targets are to be reviewed during 2010) Government target to eradicate fuel poverty by 2016.</p> | | | | | | | | |
| 16 | Use outcomes of private sector stock condition survey to agree detailed actions and targets as part of the review of the Private Sector Housing Strategy and Home Energy action plans | Mar-11 | Y2 | | Justin Smith and Sam Griggs | | Meet targets being set under NI187 | |
| <p>Objective e): Promote sustainable design and construction methods; Outcome required: Refurbishment and construction is carried out as sustainably as possible</p> | | | | | | | | |
| 17 | Monitor and enforce the implementation of sustainable construction measures in new development approved through the development process, including agreed schemes for the use of renewables to meet planning policy requirements | Mar-12 | Y4 | Report annually | Ian Boulton | | Willingness of developers to comply; specialist nature of the activity; enforcement may be difficult | |
| 18 | Incorporate the Council's sustainable procurement guidance in refurbishment and new-build within the Council's own homes, including the EU standards and specifications for construction materials | Dec-12 | Y4 | | Will Barfield/ Sabrina Stockdale | | Sustainability is a key factor in appointing contractors, selection of materials and carrying out work | |

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| Objectives f) & g): Ensure, as far as possible, that new homes and new communities meet high standards of environmental sustainability; Ensure that new homes and new communities, along with the refurbishment of existing housing, contributes to the protection and enhancement of biodiversity Outcomes required: Ensure that new affordable homes are built to sustainability Code Level 4 as a minimum. Minimise the risk of flooding in new developments Biodiversity is enhanced in the development and redevelopment of housing schemes | | | | | | | | |
| 19 | Ensure the redevelopment of Simons House sheltered scheme, by Cambridge Housing Society, is carried out to Sustainability Code Level 5 | Mar-11 | Y2 | Construction due to start January 2010 | Sue Dellar | Work carried out by RSL partner | Scheme is delivered to Sustainability Code Level 5 | |
| 20 | Ensure new affordable housing is delivered to Sustainability Code Level 4 as a minimum wherever possible. | 2012 and ongoing | Y4 | March 2011 - 8 new Council homes; | Sarah Lyons | Planning Inspector Approval. Scheme viability. Timescales are dependent on progress by developers. | Homes on Cambridge Challenge sites to be Code Level 4, subject to Planning Inspector approval. New homes being built by the Council to be constructed to code level 4; Other affordable homes also to be built to Code Level 4 where practicable. | |
| 21 | Put policies in place to enable development of homes to Code Level 5 on the North-West Cambridge development site, and introduce a decentralised energy network on the site. | 2012 | Y4 | North-West Area Action Plan approved 2009 | Sara Cass/ Simon Chubb | Development timescales dependent on progress by developers | North-West Cambridge site delivers high levels of energy efficiency | |
| 22 | Incorporate more robust sustainability policies into the review of the Cambridge East Area Action Plan | 2012 (tbc) | Y4 | | Sara Cass/Simon Chubb | | To minimise impact of scheme on environment | |

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| 23 | Develop plans for an Exemplar housing scheme at Clay Farm | Dec-12 | Y4 | | Simon Chubb/ Sarah Lyons | | Plans in place for 160 units on Council owned land to be developed to high levels of sustainability. (Actual | |
| 24 | Incorporate Sustainability Code Standards into emerging Local Development Framework. | Dec-12 | | Decarbonising Cambridge report to inform direction for City development March 2010. | Emma Davies | | Stronger policies to maximise sustainability of development . Climate change and sustainability incorporated into a wider of policies. | |
| 25 | Adopt a Sustainable Drainage Design and Adoption Guide to provide best design options for new developments | Dec-09 | Y1 | | Simon Bunn | | Mitigate flood risk in new developments | |
| 26 | Ensure that refurbishment of Talbot House takes into account need to promote bio-diversity | Nov-09 | Y1 | | Will Barfield | Cost of works | Improved soft landscaping to encourage wildlife across all seasons. Bird feeders and bird boxes installed. | |
| 27 | Ensure refurbishment of Brandon Court takes into account need to promote bio-diversity | Nov-11 | Y3 | | Will Barfield | Cost of Works | Details To be agreed | |

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| NEW HOMES, NEW GROWTH | | | | | | | | |
| Objective h): | | | | | | | | |
| Ensure sustainable growth in homes and infrastructure, to support the local economy and contribute to the development of balanced, mixed and inclusive new communities; | | | | | | | | |
| Outcomes required: Mixed communities where people want to live Mix of housing provision to meet a range of needs | | | | | | | | |
| 28 | Develop appropriate planning policies as part of emerging Local Development Framework, including site specific policies. | Dec-12 | Y4 | | Sara Cass | | Planning policies in place to ensure sustainable, high quality new developments. | |
| 29 | Work with partners to develop stronger partnerships around the management of affordable housing and develop local management standards which can be applied to new developments | tbc | | | Sarah Lyons | Involvement of partners | Local management standards agreed | |
| 30 | Carry out an Infrastructure Study in partnership with South Cambridgeshire DC, and use this to inform the emerging Local Development Framework | March 2011. | Y2 | | Sara Cass | | Identify physical, social and green infrastructure requirements and demonstrate deliverability of the spatial strategy for the City | |
| 31 | Plan for local development surveys to be carried out on through the Strategic Housing Market Assessment on selected growth sites once occupied, to gauge local responses to developments and use lessons learnt in future developments | Dec-12 | Y4 | | Helen Reed | Cambridge's position in sub-regional site survey timetable. Surveys dependant on sites being occupied. Funding available for surveys | Arrangements in place to capture views of new residents through local survey | |

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| Objective i): Maximise the delivery of sustainable new affordable housing in a range of sizes, types and tenures to meet a range of housing needs, but without jeopardising the development of balanced, mixed and inclusive communities; Outcomes: A minimum of 40% affordable housing to be provided on larger growth sites (in line with Council's Planning Policy) A mix of types and sizes of affordable housing Provision of good quality affordable housing Increased affordable housing provision through use of the Council's own land and through maximising access to other land for housing | | | | | | | | |
| 32 | Agree model s106 clauses and best practice across the sub-region to support the delivery of affordable housing | Sept-09 | Y1 | | Sue Dellar | Agreement across the sub-region | Model clauses and best practice available for use in future s106 agreements. Section 106 agreements re housing should become simpler to assemble and less open to challenge | |
| 33 | Develop and adopt a set of approved dwelling standards for new affordable homes | Jul-09 | Y1 | | Sarah Lyons | | Developers are clear on Council's requirements re development standards | |
| 34 | Ensure that a minimum of 40% affordable housing is delivered on larger growth sites, and is effectively integrated with the market housing to minimise social exclusion. | Dec-12 | Y4 | | Sarah Lyons | | Requirements incorporated into site specific policies. Policies are implemented. | |
| 35 | Improve arrangements for selecting affordable housing development partners | Mar-10 | Y1 | Exec Councillor approval sought January 2010 | Alan Carter | | No longer rely on approved partners list Developers selected on their ability to deliver required outcomes in relation to development and management of new schemes | |

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| 36 | Implement and regularly review our programme for developing affordable housing on our own housing land | Dec-12 | Y4 | | Alan Carter | | Housing land brought forward for development according to annual programme. New homes delivered on housing land. | |
| 37 | Work to ensure that the use of Council land for affordable housing is considered systematically alongside other options | Dec-12 | Y4 | | Alan Carter | | Use of land for housing is considered systematically alongside other uses | |
| 38 | Develop new Council housing | Mar-11 | Y2 | | Sabrina Stockdale | Availability of government grant. Cost control | 8 new homes to be developed | |
| 39 | Publish a Strategic Housing Land Availability Assessment and use this to earmark land for housing development | Sep-10 | Y2 | | Sara Cass | | Will help to identify extent to which housing delivery targets can be met | |
| 40 | Use the lessons learnt from the development of Orchard Park in progressing other developments | Dec-12 | Y3 | Recommendations to EnvironmentScrutiny June 2009 | Key Service leads | | Improved planning and delivery of future sites and services on those sites | |
| 41 | Develop and implement local lettings and management policies for the affordable housing on the new growth sites | Dec-12 | Y4 | Orchard Park already agreed. Further timescales to be developed | Sue Simms | Agreement of partners | Local lettings policies to meet specific local needs | |

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| EXISTING HOMES AND COMMUNITIES | | | | | | | | |
| Objective j): | | | | | | | | |
| Ensure safe, Decent, energy efficient and well-managed homes and environments within the Council's own stock; | | | | | | | | |
| <p>Outcomes required: All the Council's homes to meet the Decent Homes standard by the government's target date of 2010 and beyond. Safety to be improved in communal areas of flats and in the environment around the Council's homes</p> <p>(For energy efficiency outcomes, see actions under objective (d) above).</p> | | | | | | | | |
| 42 | Carry out Decent Homes work on the Council's Homes | Dec-10 | Y2 | | Bob Hadfield | | All homes meet the Decent Homes standard (except where occupants have refused access) | |
| 43 | Develop and implement a programme of improvements to maintain the Decent Homes standard beyond 2010 | Mar-11 | Y2 | | Bob Hadfield | Funding | Programme in place and starting to be implemented. Programme takes into account the impact on leaseholders | |
| 44 | Review the Cambridge Standard agreed with tenants | Nov-10 | | | Andrew Latchem | | Investment priorities are clearly based on views of tenants and leaseholders | |
| 45 | Implement the Tenant Services Authority's new regulatory requirements | Mar-10 | Y1 | TSA Regulatory Framework published Nov 09 | Marella Hoffman | | Service standards agreed with tenants First annual report to tenants published | |
| 46 | Market test grounds maintenance and cleaning services | Mar-11 | Y2 | | Robert Hollingsworth | | Ensure grounds maintenance and cleaning services provide good value for money | |
| 47 | Complete a programme of risk assessments re fire safety in the communal areas of blocks of Council flats | Mar-11 | Y2 | | Bob Hadfield | | Provide a clear assessment of fire risk in communal areas of blocks of flats so that a plan can be put in place to mitigate risk | |

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| 48 | Upgrade temporary accommodation at New Street Hostel to Decent Homes Standard if alternative accommodation is not made available | Mar-11 | Y2 | | Bob Hadfield | Availability of alternative options for New Street Hostel | Temporary accommodation meets Decent Homes Standard | |
| 49 | Continue to implement a programme of safety works on housing footpaths | Mar-12 | Y3 | | Bob Hadfield | | Reduction in trip hazards | |
| Objective k): Increase the number of safe and decent homes in the private sector– particularly for vulnerable people; Outcomes required: Vulnerable people's homes are made Decent and safety hazards removed, in line with agreed targets. | | | | | | | | |
| 50 | Agree and implement priorities following outcome of Private Sector Stock Condition Survey | Mar-11 | Y2 | Survey results available October 2009 | Helen Reed/ Selwyn Anderson | Resource available to tackle poor conditions | Targets to be agreed | |
| 51 | Increase membership of the Landlord Accreditation scheme | Dec-12 | Y4 | | Yvonne O'Donnell | Willingness of landlords to register | Improved management standards in private rented homes | |
| Objective l): Make the best use of existing homes; Outcomes required: Empty homes are brought back into use in line with agreed targets; Family-sized Council homes are freed up in line with agreed targets | | | | | | | | |

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| 42 | Improve monitoring of private sector empty homes to identify whether the economic downturn is having a significant impact, and take appropriate action if the number of empty homes increases | Dec-12 | Y4 | Initial report available November 2009. | Bridget Keady | Length and severity of economic downturn. Resource available to tackle potential increase in number of empty homes | Meet current target of bringing at least 12 empty homes back into use per annum Clear picture exists of numbers of empty homes over time. Any increase in numbers is dealt with effectively | |
| 53 | Monitor the impact of the economic recession on sales of the Council's shared ownership homes, to ensure that best use is being made of these homes | Dec-12 | Y4 | | Carol Amos/ Bridget Keady | Length and severity of economic downturn. | Homes are not standing empty for long periods | |
| 54 | Review the effectiveness of the underoccupation incentive scheme | Jul-09 | Y1 | Options report to HMB July 09 | Frances Swann | | Underoccupation scheme effective in freeing up family homes | |
| Objective m): Maximise the positive and minimise the potential negative impact of growth on existing communities; Outcomes required: Members of the public understand the need for growth and the benefits which it can bring to the City | | | | | | | | |
| 55 | Work towards realigning the administrative boundaries on the fringe sites so that new communities do not straddle administrative boundaries | Post-2012 | Y4+ | Phase 1 of project - Identifying and Scoping Issues, by July 2010. (Timescales beyond that aren't yet clear - dependant on Boundary Commission) | Trevor Woollams | Outcomes and timescales are subject to Secretary of State approval (Likely to be beyond 2012) Timescales beyond Phase 1 aren't yet clear - dependant on Boundary Commission | More coherent service planning in and management of these areas Public are clearer who is responsible for these areas | |

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| 56 | Ensure plans for and benefits of Growth are effectively communicated | Post-2012 | Y4+ | | Tim Wetherfield | | A range of ways are used to communicate issues and engage with residents in relation to growth | |
| 57 | Further actions to be agreed as new developments progress | | | | | | | |
| Objective n): Promote community cohesion; | | | | | | | | |
| 58 | Promote sheltered schemes as a focus within the local community | Mar-11 | Y2 | | Sally-Jane Papworth | | More people from wider community using communal facilities | |
| 59 | Work with RSL partners to foster better working practices in tackling Anti-Social Behaviour | Mar-11 | Y2 | Produce minimum standards by April 2010 | Alastair Roberts | | Anti-social behaviour in housing areas owned by RSLs is dealt with more effectively | |
| 60 | Hold seminars to raise public awareness of Islam and associated perceptions | Apr-10 | Y1 | | Alastair Roberts | | Compliance with duty to promote racial equality to help prevent racial/cultural tension | |
| 61 | Complete work on 'Britishness Survey' and use results to identify need for further work on community cohesion | May-10 | Y2 | | Alastair Roberts | | Compliance with duty to promote racial equality to help prevent racial/cultural tension | |

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| HOUSING OPTIONS, HOUSING CHOICE | | | | | | | | |
| <p>Objectives o) & q): Prevent homelessness and rough sleeping; Provide good quality housing and related advice, and offer a choice of and access to a range of housing options, to promote sustained and settled lifestyles and minimise social exclusion;</p> <p>(See also actions in the Homelessness Strategy)</p> <p>Outcomes required: Keep the number of people found sleeping rough on a single night to 6 or below Reduce homelessness acceptances and increase homelessness prevention outcomes year on year Reduce number of service users returning to the hostel system within 1 year of departure Ensure a range of housing options is available to meet a wide range of needs</p> | | | | | | | | |
| 62 | Convert Jimmy's nighshelter to an assessment centre | Dec-11 | Y3 | Contract procurement Aug 2009; | David Greening | Delivery by contractors | Provision of a 20 bed assessment centre | |
| 63 | Identify ways to minimise evictions due to mortgage arrears | Sep-09 | Y1 | | Simon Hunt | Impact of recession leading to increase in numbers of households threatened with eviction | Schemes available to those most in need, and effective monitoring in place. Mortgage arrears evictions prevented | |
| 64 | Develop a long-term housing service for homeless people over 45 with complex needs (the 'younger old') | Mar-12 | Y3 | | Diane Docherty | Availability of capital, and revenue support, funding | Service/ accommodation available to vulnerable older people to reduce the risk of rough sleeping; | |
| 65 | Complete a review of the choice based lettings scheme and lettings policy to ensure vulnerable and special needs groups are not disadvantaged and have equal access | Mar-10 | Monit oring in place April 09 | | David Greening | | Vulnerable and hard to reach people are accessing home-link | |

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| 66 | Consider advertising private rented homes through Home Link | Jun-10 | Y2 | | Simon Hunt | Funding. Willingness of landlords to register homes on the scheme; Development of government proposals following the Rugg Review | Decision made on practicality of expanding Home-Link to include private rented homes; | |
| 67 | Ensure the needs of homeless households and vulnerable applicants are addressed in the planning and delivery of the growth sites | <i>Timescales and actions to be developed</i> | | | David Greening | | Homeless people receive access to homes on new developments | |
| Objective p): Minimise use of temporary accommodation; Outcomes required: Reduce the number of households in temporary accommodation by 50%, to 70 by Dec 2010 Reduce the use of bed and breakfast as a form of temporary accommodation so that it is only used in emergencies and for a maximum of 6 weeks | | | | | | | | |
| 68 | Review procedures for referral into and on from Bed and Breakfast accommodation | Dec-09 | Y1 | | Simon Hunt | | Fewer households using bed and breakfast Quicker move-on through Home-Link | |
| 69 | Review standard and location of Bed and Breakfast accommodation used | Dec-09 | Y1 | | Simon Hunt | | Ensure quality of B&B accommodation used. All B&B provision to be within a reasonable distance of Cambridge City | |
| 70 | Convert use of King Street Homes currently used as temporary accommodation to minimum 2 year leases | 2010 | Y1 | | David Greening | | 15 temporary accommodation units converted to settled homes | |

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| VULNERABLE PEOPLE, SUPPORTING PEOPLE, AND PEOPLE WITH DIVERSE NEEDS | | | | | | | | |
| Objective r): Improve our understanding of the needs of individuals and groups who are vulnerable or potentially vulnerable, or who may experience disadvantage; Outcomes required: Information is available and services can effectively be monitored to ensure that vulnerable/ disadvantaged groups and individuals receive appropriate access to services and are not discriminated against, and so that services can be targeted appropriately | | | | | | | | |
| 71 | Influence the sub-regional review of diversity monitoring information available through the Home-Link scheme, and recommend improvements | Sep-10 | Y2 | Performance sub-group to start meeting January 10 | Helen Reed | Cost of improvements. Potential conflicting priorities of sub-regional partners | Diversity profile of applicants can be easily identified, and information used to improve services | |
| 72 | Increase the percentage of Home-Link applicants for whom diversity information is available. | Dec-09 | Y1 | Review letters sent to applicants September 09 | David Greening | Willingness of applicants to provide information | Diversity profile of applicants is improved and information can be used to target and improve services | |
| 73 | Review the effectiveness of diversity monitoring of the Council's tenants through the introduction of the new Orchard management system. | Jun-10 | | | Catherine Buckle | Cost of improvements. Technical capacity of IT system | Diversity profile of tenants and leaseholders can be easily identified, and information used to target and improve services | |
| 74 | Support the development of the county-wide Homelessness Joint Strategic Needs Assessment | Oct-09 | | | David Greening | | Better information on health and wellbeing needs of homeless people | |
| Objective s): Ensure that housing and related services meet the needs of people who are vulnerable or in some way disadvantaged. Outcomes required: Vulnerable groups and individuals are not disadvantaged in accessing housing or housing related services Vulnerable people receive good quality, value for money services to meet their needs | | | | | | | | |

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| 75 | Improve our approach to dealing with domestic violence | tbc | | | Bridget Keady/David Greening | | Staff understand how to identify and deal with incidents of domestic violence; The Council is working effectively with other partners to tackle domestic violence. County-wide approach agreed in relation to victims with no recourse to public funds. | |
| 76 | Review service provision for younger people, and consider whether a stronger strategic focus is required for meeting the needs of this group | Mar-12 | Y3 | | Helen Reed | | Service provision for younger people is clearly mapped, and consideration given to plugging any gaps. | |
| 77 | Agree the best way forward for the future provision of Home Improvement Agency Services in the context of the county-wide HIA review, and decide whether to bid to continue to be a HIA service provider | Mar-12 | Y3 | | Helen Reed & Dee Irving | Dependant on timetable for planned re-tender of services county-wide | A cost-effective service is provided to meet the home improvement needs of disabled and vulnerable people. | |
| 78 | Agree the best way forward for the future provision of Floating Services in the context of the county-wide re-tendering of services, and decide whether to bid to continue to be a floating support service provider | Mar-12 | Y3 | Floating support for under 65-s out to tender March 2010 | Alan Carter and Sally-Jane Papworth | | The Council effectively influences the county-wide decision on retendering of services Informed decisions are made on whether to tender to provide services. | |

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| 79 | Agree the best way forward for the future provision of Sheltered Housing Care and Support Services in the context of the county-wide re-tendering of services, and decide whether to bid to continue to be a care and support service provider | Mar-11 | Y2 | | Helen Reed & Sally-Jane Papworth | | The Council effectively influences the county-wide decision on retendering of services Informed decisions are made on whether to tender to provide services. | |
| 80 | Identify housing needs of Mental Health service users, and improve service links | Mar-10 | Y1 | | Bridget Keady | | Housing needs of mental health service users are clear, and the Council works more effectively with other partners to meet the needs of this group. Housing tenure identified on hospital patient admission checklist, so that housing issues can be picked up in advance of discharge. | |
| 81 | Develop planning policies to clarify our requirements in relation to Gypsy and Traveller site provision, and work to identify suitable locations for sites | Dec-11 | Y3 | | Sara Cass & Helen Reed | | Site assessment criteria and site design guide agreed in principle prior to incorporation into Core Strategy. Location for at least one site is agreed and work under way to provide accommodation. | |
| 82 | Develop best practice with local RSLs in relation to monitoring and provision of services to BME tenants | Mar-12 | Y3 | | Bridget Keady | | Best practice taken from RSLs and used. Council influences RSLs in approach to BME monitoring and services | |