

Cambridge City Council CCTV EFFECTIVENESS BY YEAR

Statistics Collection Year runs from 1st April to 31st March

Subject	1997 to 1998	1998 to 1999	1999 to 2000	2000 to 2001	2001 to 2002	2002 to 2003	2003 to 2004	2004 to 2005	2005 to 2006	2006 to 2007	2007 to 2008	2008 to 2009	2009 to 2010	2010 to 2011			Running Totals
Events Referred to Police	488	722	1271	1158	1541	1716	1817	1840	1791	1969	1835	2171	2045	1734			22098
Response to Calls From Police	745	1594	2212	2278	2270	2387	2892	2994	2757	2793	2973	3136	3058	2206			34275
Pre-Planned Police Operations	36	18	19	14	16	16	21	20	11	24	18	19	22	15			269
Arrests	315	534	596	503	513	606	760	945	1106	1170	1290	1244	1246	1154			11982
Cautions/Words of Advice Given	263	468	649	502	447	696	551	688	725	708	570	582	677	519			8045
Fixed Penalty Notices Issued	0	0	0	0	0	0	0	0	0	76	84	112	63	34			369
Number of Images Viewed	271	566	734	589	641	826	960	1092	1298	1577	1430	1374	1244	1306			13909
Number of Evidence Media Produced	45	120	130	142	159	207	219	323	379	524	610	572	618	632			4680
Quality of Evidence	Good	Good	Good	Good	Good	Good	Good	Good	Good	Good	Good	Good	Good	Good			Good
Failure to Establish Contact with Police	9	6	0	0	0	0	0	0	0	0	0	0	0	0			15
% Of Time CCTV Operational	100%	100%	100%	100%	100%	100%	100%	100	100	100%	100%	100%	100%	100%			100%
Visitors to Control room	895	1113	880	739	870	874	888	772	722	950	894	1111	1305	1667			13370
Missing Persons Searched For	83	261	362	408	403	417	561	572	546	656	634	644	704	535			6786
Complaints	1	1	1	0	1	2	1	0	0	2	5	0	0	0			14
Complaints Upheld	0	0	0	0	0	0	0	0	0	0	1	0	0	0			1
Alarms Responded To	25	127	192	179	210	177	178	196	149	174	132	178	131	111			2159
Text Messages Received	0	0	0	0	0	0	0	0	0	550	704	636	631	618			3139
Radio Contact with Retailers	144	315	330	328	300	409	369	342	284	279	391	548	559	426			5024
Radio Contact with Pubs/Clubs	0	0	0	211	325	426	398	368	390	363	411	584	455	597			4528
Contact with Car Parks/Others	38	67	326	897	1312	1590	239	273	697	659	299	226	183	176			6982
Viewing of Private Areas	3	2	1	1	1	0	0	0	0	0	0	0	0	0			8
Out of Hours Call Service	0	0	0	0	0	0	0	0	0	0	0	0	0	13445			13445

1. These statistics run from the systems launch date 26th July 97 to the last full financial year.
2. As well as Cambridge these statistics Included Ely and Soham between 2002 and 2010.
3. CCTV does not make arrests it assists the police in making arrests, giving fines and cautions.
4. The Council's Out of Hours Call Service was taken over by CCTV on 1st April 2010.