Written Update Following Cambridge East Community Forum: Marleigh:

At the Cambridge East Community Forum held online on Wednesday 11 October 2023, we heard residents' concerns regarding management and maintenance and anti-social behaviour and parking issues at Marleigh. As promised, this document sets out how Greater Cambridge Planning Department (GCPD) and South Cambridgeshire District Council (SCDC) and partners will be addressing concerns raised.

Management and Maintenance

Greater Cambridge Planning Department (GCPD) and South Cambridgeshire District Council (SCDC) will hold a site visit with Hill/Marshall to inform a <u>plan to address</u> concerns raised at the Forum. A response to specific questions raised at the forum is also provided.

We will explore the development of <u>Residents Management and Maintenance</u>

<u>Protocol</u> to be shared at the next Forum which sets out how roles of key stakeholders in management and maintenance; explains how residents can report management and maintenance issues; how these will be addressed and the protocol for residents in any event that issues raised are not addressed within agreed timelines.

Anti-social behaviour (ASB) and Parking

A description of anti-social behaviour and how to prevent it is provided on the South Cambridgeshire District Council website: Preventing Anti-Social Behaviour. A response to specific questions raised at the forum is provided. We will include an item on ASB at the next Forum. In the interim, residents should follow this advice:

- If someone is in serious danger or risk of harm or if this seems likely soon telephone 999 immediately.
- If there is no serious danger or risk of harm telephone 101 or report the incident online at www.cambs.police.uk to fill out an online report or start a live chat